

SNAPSHOTS

. of The Human Condition on Cape Cod

Cape Cod and Cape Codders, A Self-Evaluation: Responses To Cape Cod Community Survey – 2008 Open-Ended Questions

Barnstable County (MA)
Department of Human Services
Information Services

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Cape Cod and Cape Codders, A Self-Evaluation: Responses To Cape Cod Community Survey – 2008 Open-Ended Questions

SNAPSHOTS of the Human Condition on Cape Cod Series

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Cape Cod and Cape Codders, A Self-Evaluation: Responses to Cape Cod Community Survey – 2008 Open-Ended Questions (SNAPSHOT Report #09-001)

Overview:

In November of 2008, one in every forty Cape Cod households was randomly selected to participate in an annual survey, entitled the Cape Cod Community Survey - 2008. Nearly eight hundred-fifty year-round residents completed and returned the survey questionnaire, providing, in total, over 338,000 pieces of information detailing current healthcare and other human services needs. (see details in the following publication: Monitoring The Human Condition Study, Annual Report of Findings – 2009)

As part of the Cape Cod Community Survey – 2008, respondents were invited to write in their likes and dislikes about Cape Cod, about Cape Codders, and their ideas and suggestions for making Cape Cod a better place to live. Four questions were posed as follows:

“A. What do you especially like about Cape Cod?”

“B. What do you especially like about the PEOPLE of Cape Cod?”

“C. What do you dislike most about Cape Cod?”

“D. Please write in your ideas or suggestions for making Cape Cod a better place to live.”

This SNAPSHOT Report (09-001) contains details of hand-written responses to each of these four questions and transcripts of responses relating to the most common topic areas.

A CD-ROM containing transcriptions of all hand-written responses is available free of charge upon request from the Barnstable County Department of Human Services, POB 427, Barnstable, MA 02630.

Introduction:

More than one-half (55%) of survey respondents took the time to write in a response to one or more of the four questions. While the topics of these responses varied considerably, a number of common themes were voiced in response to each of the four questions. Comments were solicited in three languages; English, Portuguese, and Spanish. Those commenting wrote-in an average of 3.2 comments each, yielding a total of almost 1,500 separate comments. Also, six-in-ten (59%) of respondents from our most needy households took the time to write in one or more comment. On average, these respondents wrote-in 3.2 comments each, yielding a total of over four hundred comments. Comments written in Portuguese and Spanish were translated into English and are included in this SNAPSHOT report.

Note:

SNAPSHOT reports are designed to be short, succinct discussions of a single topic. In general, these reports are limited to 20-25 pages. This Report (09-001) is an exception to the maximum size rule. The authors believe that these comments, hand-written by Cape Codders, are extraordinarily important to a thorough and comprehensive understanding of current feelings of residents and deserve to be published verbatim.

Findings From Analysis of Open-Ended Questions on Page 8 of Cape Cod Community Survey – 2008 Questionnaire

YOUR COMMENTS, IDEAS, AND SUGGESTIONS: (OPTIONAL, OF COURSE)

Question A:

A: “What do you especially like about Cape Cod?”

Of the 845 total respondents to the Cape Cod Community Survey - 2008 questionnaire, 416 (49%) hand-wrote in something in response to Question A on page 8 of the survey questionnaire. These 416 responses have been analyzed using state-of-the-art computer software designed specifically for this purpose.¹ The following are highlights from analysis findings.

The top responses relating to what respondents, “especially like about Cape Cod” are summarized in Table 1, below.

Table 1 Ranked List of Topics From ALL Responses to Question A

Rank	Topic Category	Number of Responses With This Topic	Percentage of All Responses To Question A*
		(N=764)	
1	Proximity to Ocean/Seashore	178*	23%
2	Natural Beauty/Scenic Landscape	110*	14%
3	Moderate Climate/Seasons	66*	9%
4(tie)	Open Space/Natural Environment	52	7%
4(tie)	Availability of Activities/Things To Do	50	7%
5(tie)	Character of the People/Diversity	48	6%
5(tie)	Child/Family-Friendly Environment	47	6%
6(tie)	Quaint/Small-Town Character	41	5%
6(tie)	Availability of Services/Infrastructure	40	5%
6(tie)	Peacefulness	36	5%
7	Lifestyle/Ambience	33	4%
8	The Opportunities Available	20	3%
9	Sense of Community	17	2%
10(tie)	Safety/Low Crime	11	1%
10(tie)	History/Traditions/Architecture	11	1%
11	Proximity to “Big City” Amenities	4	0.5%
12	Local Taxes	0	0%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.

(tie) = tied at same rank.

Analysis of Responses From the Cape’s Most Needy Households (Groups #1, #2, and #3 Combined)

The Cape’s most needy households (based upon their own reporting of problems/needs), value most of the same things as do the overall population sampled. See Table 2, below. Certainly, proximity to the ocean and seashore is universally valued. However, a higher proportion of respondents from our most needy households wrote in comments regarding the Cape’s child/-family-friendly environment. Conversely, the overall sample of respondents seems to place more emphasis on our open space and natural environment and on the availability of activities and things to do on Cape Cod than do respondents from our most needy households.

Of the 216 “Most Needy” households responding to the Cape Cod Community Survey – 2008 questionnaire, 109 (51%) hand-wrote in something in response to Question A. The top responses from our most needy households relating to what these respondents, “especially like about Cape Cod” are summarized in Table 2, below.

¹ SPSS Text Analysis for Surveys™ 3.0

Table 2 Ranked List of Topics From Most Needy Household Responses to Question A

Rank	Topic Category	Number of Most Needy Responses With This Topic	Percentage of Most Needy Responses To Question A*
		(N=188)	
1	Proximity to Ocean/Seashore	40*	21%
2	Natural Beauty/Scenic Landscape	26*	14%
3(tie)	Moderate Climate/Seasons	13*	7%
3(tie)	Child/Family-Friendly Environment	14	7%
3(tie)	Availability of Services/Infrastructure	13	7%
4(tie)	Open Space/Natural Environment	12	6%
4(tie)	Availability of Activities/Things To Do	12	6%
4(tie)	Quaint/Small-Town Character	11	6%
5(tie)	Peacefulness	10	5%
5(tie)	Character of the People/Diversity	10	5%
6	Safety/Low Crime	7	4%
7(tie)	Sense of Community	5	3%
7(tie)	Lifestyle/Ambience	5	3%
8(tie)	History/Traditions/Architecture	4	2%
8(tie)	The Opportunities Available	4	2%
9	Proximity to a “Big City”	2	1%
-	Local Taxes	0	0%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.
(tie) = tied at same rank.

Question A Topic Category Definitions For Tables 1 and 2

“Proximity to Ocean/Seashore” comment topics included:

Proximity to seashore, ocean, sand/beaches, Cape Cod National Seashore, sand, saltwater.

“Natural Beauty/Scenic Landscape” comment topics included:

Scenic beauty, the landscape, charm, lovely scenery, historic, beauty of open spaces.

“Moderate Climate/Seasons” comment topics included:

Weather, seasonality, summer, breezes, mild climate, fall, temperate climate.

“Open Space/Natural Environment” comment topics included:

Environment, natural environment, parks, woods, Land Bank, bike trails, National Seashore.

“Lifestyle/Ambience” comment topics included:

Lifestyle, laid-back, relaxed, quality of living conditions, atmosphere, simple life, ambience.

“Character of the People/Diversity” comment topics included:

Overall character of the people, friendliness, blend of people, diversity of the population.

“Quaint/Small-Town Character” comment topics included:

Quaintness, small, small-town, rural, semi-rural, village feeling, rural open space.

“Child/Family Environment” comment topics included:

Place to raise my kids, where my family lives, multi-generational families, family activities.

“Peacefulness” topics comment included:

Quiet, peace, peacefulness.

“Sense of Community” comment topics included:

Sense of community, community, tight knit community, community resources, community living.

“Availability of Activities/Things To Do” comment topics included:

Recreational activities, community events, senior centers, activities for kids.

“Availability of Services/Infrastructure” comment topics included:

Medical facilities, EMTs, Cape Cod Community College, Cape Cod Times, helping agencies.

“History/Tradition/Architecture” comment topics included:

Sense of history, architecture, heritage, preservation, Route 6A-historic area

“The Opportunities Available” comment topics included:

Make good money in the summer, availability of work, not the place for the working class

“Proximity To ‘Big City’ Amenities” comment topics included:

Near a big city, closeness to Boston and Providence, commuter bus service to Boston

“Safety/Low Crime” comment topics included:

Safe, safety, low crime, safe place

“Local Taxes” comment topics included:

Taxes, real estate taxes, low taxes

Question B:

B: “What do you especially like about the people of Cape Cod?”

Of the 845 total respondents to the Cape Cod Community Survey - 2008 questionnaire, 362 (43%) hand-wrote in something in response to Question B. These 362 responses have been analyzed using state-of-the-art computer software designed specifically for this purpose.² The following are highlights from analysis findings.

The top responses relating to what respondents, “especially like about the *people* of Cape Cod” are summarized in Table 3, below.

Table 3 Ranked List of Topics From ALL Responses to Question B

Rank	Topic Category	Number of Responses With This Topic	Percentage of ALL Responses To Question B*
		(N=470)	
1	Friendliness	171*	36%
2	Character/Values	118*	25%
3	Helpfulness	67	14%
4	Niceness	38	8%
5	Diversity	30	6%
6(tie)	Courtesy	16	3%
6(tie)	Sense of Community	13	3%
7(tie)	Relaxed Lifestyle	10	2%
7(tie)	Caring	7	2%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.
(tie) = tied at same rank.

Analysis of Responses From the Cape’s Most Needy Households (Groups #1, #2, and #3 Combined)

The Cape’s most needy households (based upon their own reporting of problems/needs), value many of the same things as do the overall population sampled. See Table 4, below. Certainly, the friendliness and character/values of Cape Codders are universally valued. While both samples of respondents, remarked on the helpfulness and niceness of Cape Codders, a higher proportion of respondents from our most needy households wrote in comments regarding these topics. Conversely, the overall sample of respondents remarked more heavily on the relaxed lifestyle, diversity, and courtesy of Cape Codders than did respondents from our most needy households.

Of the 216 “Most Needy” households responding to the Cape Cod Community Survey - 2008 questionnaire, 100 (47%) hand-wrote in something in response to Question B. The top responses from our most needy households relating to what these respondents, “especially like about the *people* of Cape Cod” are summarized in Table 4, below.

² SPSS Text Analysis for Surveys™ 3.0

Table 4 Ranked List of Topics From Most Needy Household Responses to Question B

Rank	Topic Category	Number of Most Needy Responses With This Topic	Percentage of Most Needy Responses To Question B*
		(N=116)	
1	Friendliness	39*	34%
2	Character/Values	31*	27%
3	Helpfulness	18	16%
4	Niceness	14	12%
5	Diversity	6	5%
6	Sense of Community	4	3%
7	Courtesy	2	2%
8(tie)	Caring	1	0.1%
8(tie)	Relaxed Lifestyle	1	0.1%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.
 (tie) = tied at same rank.

Question B Topic Category Definitions For Tables 3 and 4

“Friendliness” comment topics included:

Friendly, friendliness, amiable, pleasant, neighborliness, smiles and friendly gestures.

“Helpfulness” comment topics included:

Helpful, helpfulness, willing to help.

“Caring” comment topics included:

Care, caring.

“Character/Values” comment topics included:

Independent, genuine, real, reliable, values, strong, honest, outspoken.

“Diversity” comment topics included:

Open-minded, diverse, mixed backgrounds, diversity, minorities, Brazilians.

“Relaxed Lifestyle” comment topics included:

Easy-going, laid-back, quieter lifestyle, free-spirited.

“Courtesy” comment topics included:

Courteous, courtesy, polite, respectful.

“Niceness” comment topics included:

Just plain “nice.”

“Sense of Community” comment topics included:

Community involvement, community spirit, care about our community, community attitude, community feeling.

Question C:

C: “What do you dislike most about Cape Cod?”

Of the 845 total respondents to the Cape Cod Community Survey - 2008 questionnaire, 421 (50%) hand-wrote in something in response to Question C. These 421 responses have been analyzed using state-of-the-art computer software designed specifically for this purpose.³ The following are highlights from analysis findings.

The top responses relating to what respondents, “*dislike most about Cape Cod*” are summarized in Table 5, below.

Table 5 Ranked List of Topics From ALL Responses to Question C

Rank	Topic Category	Number of Responses With This Topic	Percentage of ALL Responses To Question C*
		(N=680)	
1	High Prices & Lack of Affordability	122*	18%
2	Traffic & The Public Transportation System	108*	16%
3	Weather Conditions & Seasonality	71*	10%
4	Local Government	56*	8%
5(tie)	Attitudes of The People	43	6%
5(tie)	Employment & Wages Situation	40	6%
5(tie)	Isolation & Lack of Activities/Resources	38	6%
6	Housing Situation	32	5%
7(tie)	Growth & Development	26	4%
7(tie)	Businesses, “Big Box” Stores, & Malls	25	4%
8(tie)	Crime Situation	21	3%
8(tie)	Tourists/Tourism	21	3%
8(tie)	Healthcare Resources & Readiness	20	3%
9(tie)	Discrimination & Attitudes Toward Minorities	15	2%
9(tie)	Pressures on Young People & Families	14	2%
9(tie)	Increasing Pollution & Trash	12	2%
9(tie)	Public Utilities	10	2%
10(tie)	Run-Down Property/Shabby Neighborhoods	2	0.3%
10(tie)	Lack of Disaster Preparedness	2	0.3%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.

(tie) = tied at same rank.

Analysis of Responses From the Cape’s Most Needy Households (Groups #1, #2, and #3 Combined)

The Cape’s most needy households (based upon their own reporting of problems/needs), tend to dislike most of the same things as do the overall population sampled. See Table 6, below. Certainly, high prices, lack of affordability, traffic congestion, and a limited public transportation system are universally disliked. However, a higher proportion of respondents from our most needy households wrote in comments regarding dislike of the Cape’s employment and wages situation. Conversely, the overall survey sample seems to place considerably more emphasis on the dislike of the Cape’s weather conditions and summer season traffic and crowds than do respondents from our most needy households.

Of the 216 “Most Needy” households responding to the Cape Cod Community Survey - 2008 questionnaire, 118 (55%) hand-wrote in something in response to Question C. The top responses from our most needy households relating to what these respondents, “*dislike most about Cape Cod*” are summarized in Table 6, below.

³ SPSS Text Analysis for Surveys™ 3.0

Table 6 Ranked List of Topics From Most Needy Household Responses to Question C

Rank	Topic Category	Number of Most Needy Responses With This Topic	Percentage of Most Needy Responses To Question C*
		(N=214)	
1	High Prices & Lack of Affordability	45*	21%
2	Traffic & The Public Transportation System	24*	11%
3	Local Government	19	9%
4(tie)	Attitudes of The People	18	8%
4(tie)	Employment & Wages Situation	17	8%
5	Weather Conditions & Seasonality	15*	7%
6(tie)	Isolation & Lack of Activities/Resources	13	6%
6(tie)	Housing Situation	12	6%
7	Healthcare Resources & Readiness	10	5%
8(tie)	Pressures on Young People & Families	7	3%
8(tie)	Discrimination & Attitudes Toward Minorities	6	3%
8(tie)	Tourists & Tourism	6	3%
8(tie)	Businesses, “Big Box” Stores, & Malls	6	3%
9(tie)	Crime Situation	5	2%
9(tie)	Growth & Development	5	2%
10(tie)	Public Utilities	3	1%
10(tie)	Increasing Pollution & Trash	3	1%
-	Run-Down Property/Shabby Neighborhoods	0	0%
-	Lack of Disaster Preparedness	0	0%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.

(tie) = tied at same rank.

Question C Topic Category Definitions For Tables 5 and 6

“Traffic & Public Transportation” comment topics included:

Traffic, traffic congestion, summer traffic, tourist traffic, parking, no public transportation.

“High Prices & Lack of Affordability” comment topics included:

Affordable, cost of living, costly, cost of housing, cost of childcare, taxes, cost of food.

“Growth & Development” comment topics included:

Development, new construction, building, trophy homes, loss of open land, urbanization.

“Housing Situation” comment topics included:

Cost of real estate, rental rates, homeownership, housing shortage, homes for sale.

“Businesses, ‘Big Box’ Stores & Malls” comment topics included:

Business, commercial expansion, mega-stores, malls, strips malls, “Big Box” stores.

“Isolation & Lack of Activities/Resources” comment topics included:

Not connecting with others, distance to family, isolation, distance to go for basic needs--shopping, boring in Winter, lack of social activities, not enough things for kids to do, not many people in my age group.

“Employment & Wages Situation” topics comment included:

Job market, pay scale, wages, employees, employment, health benefits, salaries.

“Pressures on Young People & Families” comment topics included:

Family, young people, child, children’s activities, childcare costs, multi-generational families.

“Local Government” topics comment included:

Towns, local government, Cape Cod Commission, spending, taxes, parks, water protection.

“Discrimination & Attitudes Toward Minorities” comment topics included:
Language barriers, Brazilians, lack of diversity, “illegals,” disabled, immigrants, alien population, teaching English

“Attitudes of The People” topics comment included:
Snobs, denial, narrow minded, attitudes of service people.

“Weather Conditions & Seasonality” comment topics included:
Winter is a little sad, hot and humid, weather, severe cold and snow, poor weather (Spring).

“Healthcare Resources & Readiness” comment topics included:
Lack of certain medical specialties, healthcare is not available for all people, doctors with "closed practice," health care is a national disaster!

“Lack of Disaster Preparedness” comment topics included:
Leaving Cape in an emergency, natural disasters, evacuation, only two bridges, how to get off Cape.

“Crime Situation” comment topics included:
Drugs, crime, illegal, drug/alcohol abuse, drinking, snitches,

“Tourists & Tourism” comment topics included:
Tourists, tourism, tourist season

“Public Utilities” comment topics included:
Energy costs, power losses, NSTAR, utilities

Question D:

D: “Your ideas or suggestions for making Cape Cod a better place to live”

Of the 845 total respondents to the Cape Cod Community Survey - 2008 questionnaire, 280 (33%) hand-wrote in something in response to Question D. These 280 responses have been analyzed using state-of-the-art computer software designed specifically for this purpose.⁴ The following are highlights from analysis findings.

The top responses relating to survey respondent’s own, “ideas or suggestions for making Cape Cod a better place to live” are summarized in Table 7, below.

Table 7 Ranked List of Topics From ALL Responses to Question D

Rank	Topic Category	Number of Responses With This Topic	Percentage of ALL Responses To Question D*
		(N=493)	
1	Encouraging Local Government Action	75*	15%
2	Reducing Traffic & Enhancing Public Transportation	51*	10%
3(tie)	Managing Cost of Living: (Prices of Non-Housing Items)	44*	9%
3(tie)	Increasing The Supply of Affordable Housing	44*	9%
4	Supporting Employment & Working People	38	8%
5	Supporting Young People & Families	34	7%
6	Supporting Local Businesses & Commerce	29	6%
7	Supporting Seniors/Elders	24	5%
8	Providing Human Services	21	4%
9	Improving Local Healthcare Resources/Capabilities	18	4%
10	Assisting Low Income Persons	16	3%
11(tie)	Limiting Growth & Development	15	3%
11(tie)	The Wind Farm Proposal/Alternate Energy Sources	15	3%
12	Reducing The Personal & Property Tax Burden	14	3%
13	Reducing Crime	12	2%
14	Supporting Public Education	10	2%
15	Diversity & Minorities	9	2%
16(tie)	Protecting Open Space & Managing Land Use	7	1%
16(tie)	Protecting Fresh Water Supply & Preventing Pollution	7	1%
17	Conserving Our Natural Resources	6	1%
18	Regionalization of Services	2	0.4%
19	Encouraging Volunteerism & Community Service	1	0.2%
20	Encouraging Arts and Cultural Activities	1	0.2%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.

(tie) = tied at same rank.

Analysis of Responses From the Cape’s Most Needy Households (Groups #1, #2, and #3 Combined)

The Cape’s most needy households (based upon their own reporting of problems/needs), suggest many of the same things as do the overall population sampled. See Table 8, below. Certainly, efforts to encourage action by local government (including reducing the local tax burden), to manage the cost of living (including BOTH housing and non-housing costs), to reduce traffic congestion/enhance our public transportation system, and supporting employment/working people, are universally recommended. However, respondents from our most needy households seem to rank the assisting of low income people, support for young people/families, and the provision of human services more highly than do those in the overall sample. Conversely, the overall sample offers more suggestions relating to supporting local businesses/commerce and support for our seniors and elder residents.

⁴ SPSS Text Analysis for Surveys™ 3.0

Of the 216 “Most Needy” households responding to the Cape Cod Community Survey - 2008 questionnaire, 82 (38%) hand-wrote in something in response to Question D. The top responses from our most needy households relating to these respondent’s own, “*ideas or suggestions for making Cape Cod a better place to live*” are summarized in Table 8, below.

Table 8 Ranked List of Topics From Most Needy Household Responses to Question D:

Rank	Topic Category	Number of Most Needy Responses With This Topic	Percentage of Most Needy Responses To Question D*
		(N=158)	
1	Encouraging Local Government Action	20*	13%
2	Increasing The Supply of Affordable Housing	19*	12%
3	Supporting Employment & Working People	17	11%
4	Managing Cost of Living: (Prices of Non-Housing Items)	16*	10%
5	Reducing Traffic & Enhancing Public Transportation	14*	9%
6	Assisting Low Income Persons	11	7%
7	Supporting Young People & Families	10	6%
8(tie)	Providing Human Services	10	6%
8(tie)	Supporting Local Businesses & Commerce	7	4%
9(tie)	Improving Local Healthcare Resources/Capabilities	6	4%
9(tie)	Supporting Seniors/Elders	5	3%
10(tie)	Reducing The Personal & Property Tax Burden	4	3%
10(tie)	Supporting Public Education	4	3%
10(tie)	The Wind Farm Proposal/Alternate Energy Sources	4	3%
11(tie)	Reducing Crime	3	2%
11(tie)	Diversity & Minorities	3	2%
12	Limiting Growth & Development	2	1%
13(tie)	Encouraging Volunteerism & Community Service	1	0.6%
13(tie)	Regionalization of Services	1	0.6%
13(tie)	Protecting Fresh Water Supply & Preventing Pollution	1	0.6%
-	Protecting Open Space & Managing Land Use	0	0%
-	Encouraging Arts and Cultural Activities	0	0%
-	Conserving Our Natural Resources	0	0%

* See a complete transcript of these hand-written responses later in this SNAPSHOT Report.
(tie) = tied at same rank.

Question D Topic Category Definitions For Tables 7 and 8

- “**Increasing The Supply of Affordable Housing**” comment topics included:
Affordable housing, rent, condos, housing availability, in-law apartments, housing crisis.
- “**Reducing Traffic & Enhancing Public Transportation**” comment topics included:
Summer traffic congestion, rotaries, public transport, bus system, train service, buses.
- “**Limiting Growth & Development**” comment topics included:
Limits on construction, trophy homes, stop building, zoning/building code enforcement.
- “**Supporting Employment & Working People**” comment topics included:
Pay scales, salaries/wages, living wage, service industry jobs, ability to pay basic bills.
- “**Supporting Young People & Families**” comment topics included:
Children, young marrieds, families, parks for children, child care services, young adults.
- “**Encouraging Local Government Action**” comment topics included:
Better town services, participation in town government, schools, roadway pavement/repair.

- “Managing Cost of Living: (Prices of Non-Housing Items)”** topics comment included:
Price gouging, high prices, insurance rates, groceries, gasoline/oil prices, healthcare costs.
- “Supporting Local Businesses & Commerce”** comment topics included:
Business people, local businesses, displacement by “Big Box” stores, attracting businesses.
- “Assisting Low Income Persons”** comment topics included:
Income guidelines, Section 8/subsidized housing, welfare, public assistance, transitional assistance.
- “Encouraging Volunteerism & Community Service”** comment topics included:
Getting youth involved in their community, community-wide committee, activities that support a local charity, involvement with local art and culture.
- “Protecting Open Space & Managing Land Use”** comment topics included:
Land Bank, land use regulation, unbuildable land, park land, land conservation.
- “The Wind Farm Proposal/Alternate Energy”** comment topics included:
Build the Wind Farm, stop the Wind Farm, save Nantucket Sound.
- “Reducing The Personal & Property Tax Burden”** comment topics included:
Stop wasting tax money, reduce taxes, change property tax, tax fairness, non-resident taxes.
- “Protecting Fresh Water Supply & Preventing Pollution”** comment topics included:
Water quality, future water supply, municipal water supply, regional waste treatment plant.
- “Improving Local Healthcare Resources/Capabilities”** comment topics included:
Universal health coverage, health clinics for young adults, men’s health facilities, insurance.
- “Providing Human Services”** comment topics included:
Human services, teen/youth services, duplication of services, human services agencies.
- “Supporting Public Education”** comment topics included:
Public school systems, teachers salaries, staff housing, \$200/year school bus fees, taxes.
- “Diversity & Minorities”** comment topics included:
Loss of diversity, the speaking of English, letting immigrants come to the Cape, a diversified group, stop “illegals.”
- “Conserving Our Natural Resources”** comment topics included:
Natural resources, beaches/seashore, lakes, bays/ocean, wildlife, open space, land resources.
- “Reducing Crime”** comment topics included:
Police, enforcement, arrests, courts, noise bylaws, drug/alcohol abuse, illegal, drinking, laws, drunk driving
- “Supporting Seniors/Elders”** comment topics included:
Volunteering, elders, seniors, aging community, non-driving seniors, Alzheimer’s, elderly, elder housing
- “Encouraging Arts and Cultural Activities”** comment topics included:
Concerts, theaters, cultural programs, music, movies, library, plans, arts
- “Regionalization of Services”** comment topics included:
Regional services, duplication of services, regional approach, infrastructure

Transcripts of Responses to the Four Open-Ended Questions – Most Common Topics

Questions:

“A. What do you especially like about Cape Cod?”

“B. What do you especially like about the PEOPLE of Cape Cod?”

“C. What do you dislike most about Cape Cod?”

“D. Please write in your ideas or suggestions for making Cape Cod a better place to live.”

Question A: “What do you especially like about Cape Cod?”

Question A: PROXIMITY TO OCEAN/SEASHORE Category Responses

(23% of All Question A. Responses, 21% of Most Needy Household Question A. Responses)

Case #*

Hand-Written Comment

Proximity to Ocean/Seashore

- 1002 I love being surrounded by water. There is always somewhere new to go biking, dog walking, kayaking [sic], etc. Access to classes for adult's, lots of interesting activities to be involved with. Love the cultural environment - we are involved in 3 bands/orchestras.
- 1003 The summer and the beaches.
- 1006 Easy pace of living. Near water.
- 1007 It's beautiful, the ocean is everywhere. The seasons are perfect - not too extreme either way. It's just "Home".
- 1009 The Seashore, the restaurants and the Medical Center being so handy.
- 1010 The ocean and usually less snow.
- 1013 Beaches.
- 1015 Golf, bowling, restaurants, ocean, church.
- 1017 The ocean and natural beauty ... 6A and the outer Cape the fact that they are somewhat "timeless". Most commercialism is somehow kept at bay and the feeling that life can still be simple is preserved.
- 1022 It's beauty, the bay and ocean, the changes in tourists for each season.
- 1023 The water.
- 1024 Nature, beaches etc. Audubon Center in Wellfleet.
- 1025 Small community. Beaches - water, nature
- 1033 I like being near the beach.
- 1036 The ocean.
- 1037 The ocean and golf courses.
- 1045 Slower pace of life; great schools; beaches.
- 1054 Beaches, conservation lands, slower pace of life, clean air, no city noise.
- 1057 It's natural beauty, especially the beaches.
- 1061 Proximity to ocean and beaches.
- 1063 Beauty, ocean.
- 1065 The beauty, beaches, winter!
- 1073 The air. The water. The people.

- 1084 **Beaches**, natural beauty, safety of raising children here. Love schools in Barnstable.
- 1085 The beauty of the land and **sea**.
- 1088 **Beautiful beaches**.
- 1089 The environment; **ocean, bay beaches**.
- 1092 Clean environment, esthetically beautiful, **ocean**, and not congested with traffic and people.
- 1096 The beauty and tranquility - **National Seashore** and state parks and conservation areas. The many opportunities to enjoy theater, adult education - especially those offered by Snow Library, Cape Cod Symphony and what Jung-Ho Pak has brought to the concerts, lectures, author events, Dennis Cape Cinema and CCCC foreign film program, Lifetime Learning at CCCC, opportunities to meet people and get involved in programs and organizations such as Nauset Newcomers, the many volunteer opportunities, exercise, yoga etc. at gyms and community centers, wonderful library system (and helpful people in them), lots of gardening clubs and classes, Cape Cod Bird Club, many beautiful and interesting places to walk, National Seashore lectures and activities, museum of natural History, Heritage Plantation, Cape Cod Chorale.
- 1106 Outer Cape small town atmosphere. Friendly people. Nauset Newcomers. CC Rail Trail. Low taxes. **The ocean, beaches**.
- 1107 **Beach**, fishing, camping - general outdoor enjoyment.
- 1111 The natural beauty of the area, also the recreational facilities such as public golf courses, tennis courts, and **beaches**. Theater, galleries, museums, symphony and other cultural resources are pluses too.
- 1112 Community friendliness. **Beaches**.
- 1117 The landscape. **The coastlines and beaches**.
- 1119 **Beaches and boating**.
- 1123 The community. **The ocean is beautiful and inspiring**. The schools, while not perfect, they are heading in the right direction.
- 1138 The quiet, peace, **ocean**.
- 1145 Quaintness, **water**, weather.
- 1146 **Beaches**, quaint towns.
- 1154 I grew up here and **love the beaches** and small communities.
- 1157 Low key lifestyle. **Ability to go dig a bucket of clams**. Open space. **Beaches**.
- 1158 **The beaches** and natural beauty.
- 1162 **The beauty of the ocean** and the recreational activities available for retirees.
- 1171 My home, **the ocean**, the quaint towns.
- 1173 **The beaches**.
- 1174 **Came here to enjoy the beaches** - good air and slower pace.

- 1181 It's natural beauty. **The beaches,** the old houses and towns.
- 1184 Beauty of the Cape - **the smell of the ocean.** Attending estate sales to learn of the variety of homes on the Cape. Friendliness of Cape's population.
- 1185 **Being near the ocean.**
- 1186 It was a great area to raise my children. They received a good education and enjoyed the extra curricula [sic] activities offered by the schools. **Just living near the ocean is relaxing and gives you many opportunities to enjoy it in various ways.**
- 1187 I love the scenery, **beaches,** bike paths, golf, fishing and the charm.
- 1188 **The beaches,** cultural activities and broad scope of opportunities to enjoy range of music, art, restaurants and charitable venues.
- 1189 **The ocean.** Clean water to drink..
- 1194 Scenery. **Beaches.**
- 1198 Access to great physical environment - **beach,** hiking, kayaking.
- 1199 **The beauty, ocean, bay.** The natural topography. Trees, greenery, small streets, villages.
- 1205 **Sand dunes - salt sea air** - those [unreadable] - lifestyles that are less commercial.
- 1212 **Being near the ocean.** The arts.
- 1213 **Living near ocean.**
- 1217 Natural beauty, pristine environment and **waters.**
- 1219 **National seashore, beaches, boating,** parks.
- 1223 **The ocean and little out of the way beaches.**
- 1224 **Beaches,** golf, peace of mind, HJT
- 1225 **Water.**
- 1232 **Beaches,** weather, Main St., Hy. [sic], P-town, access to Islands, holiday parades/strolls, CCH, police at CCM.
- 1236 Quiet. **Ocean.** Small town community feel.
- 1241 **I like being in close proximity to the ocean.** I also enjoy the quaintness of the "villages" which makes the Cape so unique.
- 1246 The clean air. **Ocean.** Most people. Recreational opportunities.
- 1250 **Beaches.**
- 1256 Weather. Restaurants. **Beaches.** Golf.
- 1258 **Seashore.** Woods.
- 1260 **The beaches.** The easiest to drive to most towns. Good road system.
- 1265 **The beaches.**
- 1269 Born here - always been here. Love family and **ocean** and country like area.

- 1272 Beautiful places to walk - CCRT and beaches.
- 1274 Ocean - environment.
- 1275 Moderate weather. My family lives here. Interesting mix of residents. Beautiful - ocean, lakes, ponds - walking trails in woods. Not crowded, especially in winter.
- 1287 The ocean.
- 1304 The beauty, peaceful and the ocean. Large senior population.
- 1313 Beautiful beaches, summer time, child care programs, library programs for kids.
- 1314 Nature, beauty, ocean.
- 1315 The nearness of the ocean, the sand dunes and the grasses growing in these sand dunes. The "Cape Cod" architecture - towns like Provincetown and Brewster and Truro!!
- 1317 The beaches and quaintness of the villages.
- 1318 Beaches.
- 1320 Water, weather, activities, friends, theater.
- 1321 The climate, the beauty, the history, the (historic) architecture, the arts offerings, the proximity to Boston, the education systems (for grandchildren), the safety. Oh - Route 6A; it is quintessential Cape Cod. Deserves its reputation as one of our country's 10 most scenic roads. it is a visual feast for sore eyes. I also like the small villages, that are trying desperately to retain their historic beauty and identity. The playgrounds up and down the Cape are wonderful. And the beaches and the vistas and the historic (and new) neighborhoods.
- 1345 Being close to the ocean.
- 1353 Beaches.
- 1356 We spend summer in Yarmouth Port and like the beaches, golf course, friendly workers - lobsters - the library.
- 1358 Great place to live and raise kids. Love being near the ocean and nature in general. Lots of outdoor, cultural and educational activities.
- 1360 I have lived on Cape Cod for 60 years - as a junior in college lifeguarding summers, as a retired individual year round and as a snow bird working in the Key West winters and Cape Cod summers. My husband and I taught U.S. Citizens and military overseas. This was the one place we called home - call it ambiance, opportunity, or a chance to be a true New Englander. Add to that the ocean, blue skies, beautiful falls and the tenaciousness of everyone to survive a winter and welcome spring.
- 1362 The ocean.
- 1363 Between ocean and sea and all in between.
- 1364 Being surrounded by the beauty of ocean and bay. The "small town" community atmosphere.
- 1368 The light. The beach. The slower pace. The lack of super hiways. [sic]
- 1375 The wildlife, the ocean, the beaches, the skies, the eco-environment.
- 1377 The ocean and bay and beaches ... easy access to most places of beauty.

- 1381 Rural. Proximity to ocean.
- 1382 Everything - One step away from the ocean. Traffic is much slower and drivers much more polite. People say hello as we pass!
- 1385 Landscape/Ocean
- 1388 Water views every where.
- 1392 Tranquility, ocean.
- 1393 Street drugs are easaly [sic] available. Lots of nice beaches.
- 1394 The beaches, the beauty - we used to love the quiet.
- 1395 Pace of Life. Ocean.
- 1397 Water - weather. People.
- 1398 The pace of life, the beauty of the ocean and the villages.
- 1401 Environment: ocean accessibility. Villages. Small libraries in each village/town. Ease of travel from one place to another. Relaxed life style.
- 1411 Moderate weather, Bass River, seafood, scenery, live theater, good water? Golf, beaches, Rte 6A.
- 1414 I like being near the ocean. I like the summer tourist influx and all the activities that go along with that. I like the quieter winters as well.
- 2001 Lifestyle, family nearby, near water/beaches.
- 2002 Music and Arts: It's creative people and the ocean and it's shores.
- 2004 The beauty of its beaches, my quiet neighborhood.
- 2007 The ocean - views.
- 2016 Been away from my family. Water, preserving the beach, P-town and the people I've met.
- 2025 The beaches.
- 2030 The ocean, sunrise/set, closer to friends, work available generally due to transience [sic].
- 2031 The ocean.
- 2036 Beaches and school systems for younger children.
- 2037 Coastal living.
- 2040 The sun, the sea, and the sand. The small community living. The public interest in community and in nature.
- 2042 People, ocean, my family is here.
- 2046 Small community - get to know your neighbors. The nature and beauty of the area/beaches.
- 2050 Beaches and small town feel.
- 2054 The beaches and the beautiful surroundings.
- 2057 Beaches of course, feeling of space and quiet, birds, restaurants.

- 2063 The ocean, fishing, shells.
- 2071 Ocean, nature.
- 2076 People, pace of living, ocean.
- 2077 It's natural beauty, beaches, fishing, simplicity.
- 2088 I love the beaches and sunsets.
- 2095 I spent 25 years living in Boston. I moved to the Cape (Provincetown) for the peace and quiet. I especially love the architecture and the sea.
- 2096 Small towns, seashore, safety, beauty, open minded, mostly democrats.
- 2098 The water, the beaches, the bridges.
- 2100 Beautiful setting - dunes, sky, water, forestry, slower pace.
- 2109 Father ocean. Near Boston.
- 2112 Ocean, sand dunes, boating, walking on the beach, food.
- 2119 Different - love being by the water. Drinking water not good!
- 2128 I love being close to the ocean. I love the arts, entertainment, culture, dining and outdoor activities available.
- 2135 Ocean and beaches.
- 2137 The physical beauty. Swimming in the ocean.
- 2148 Beaches, weather.
- 2154 The fact you can go to a beach any time.
- 2160 Beaches, restaurants, shops.
- 2161 Beaches, olde Cape Cod history.
- 2164 The Atlantic Ocean.
- 2171 Nature, human interest concerns for homeless, local newspapers human interest stories and sports related to children. Homogeneous architecture, lack of tall buildings, beaches, politically - referendum to locals. Having a dump and swap shops.
- 2176 Being by the ocean.
- 2201 The beaches.
- 2207 Beaches.
- 2219 Beaches.
- 2226 Being neat the water and the beauty of Cape Cod.
- 2233 Beaches, quietness.
- 2236 Beach.
- 2243 Being near the ocean.

- 2244 The beaches, laid back lifestyle, it being basically a place for seniors to retire to and enjoy a great many things for their age group.
- 2256 Beaches. Shops.
- 2264 The beautiful beaches. Also is less crime than big cities.
- 2271 The slower pace, the beautiful beaches and living near the water.
- 2274 Marine environment.
- 2287 Beaches, "small town feel". My family is here. I was raised here.
- 2298 The beaches.
- 2303 The people, the seagulls and the ocean.
- 2323 The beaches.
- 2325 National Seashore.
- 2331 My family! The ocean, marshes, birds ...
- 2334 Beaches.
- 2336 Beaches.
- 2337 Ocean.
- 2342 I do like the beaches. It is very good during the summer. Foliage in Autumn.
- 2343 Beaches.
- 2344 The beach and Christmas Tree Shop.
- 2355 The beaches, dunes, etc.
- 2363 Beach.
- 2367 It's beautiful beaches, landscape, peace, tranquility, and truly a place of rest and recuperation. It has been losing all of this in recent years. It used to be simple, casual, easy.
- 3004 I love Cape Cod, it doesn't get much snow, I love the ocean and the quietness in winter
- 3042 I like the separation of the seasons. The easy way to get to the beaches, and specially the safety in general, and the traffic discipline. I appreciate specially the right of equality without discrimination of race, color, age, etc... It gives an old person the right to work, drive and exercise activities like young people.
- 4009 Cape Cod is a place where you can find beautiful beaches

* "Most Needy" Household case numbers are underlined.

Question A: “What do you especially like about Cape Cod?”

Question A: NATURAL BEAUTY/SCENIC LANDSCAPE Category Responses

(14% of All Question A. Responses, 14% of Most Needy Household Question A. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1007	It's beautiful, the ocean is everywhere. The seasons are perfect - not too extreme either way. It's just "Home".
1011	Cape Cod has a lot of natural beauty.
1017	The ocean and natural beauty ... 6A and the outer Cape the fact that they are somewhat "timeless". Most commercialism is somehow kept at bay and the feeling that life can still be simple is preserved.
1021	It's beautiful.
1022	It's beauty, the bay and ocean, the changes in tourists for each season.
1030	Beauty. Public services, esp. hospice this year!
1031	It's beauty.
1032	I find Cape Cod a beautiful place to live. I'm a widow of 33 years, and moved to the Cape in 1975. I am fortunate to have worked and raised my children with enough money, and now have Soc. Sec. And a tenant to help pay the costs of the house. I am 85 years old and in good health.
1053	The physical beauty and recreational opportunities.
1057	It's natural beauty, especially the beaches.
1059	The beauty of it.
1063	Beauty, ocean.
1065	The beauty, beaches, winter!
1078	I am drawn to its striking scenery and beautiful views. Depending on where you go, the people are wonderful.
1079	Natural beauty. More temperate climate. Less traffic. Residential zones.
1084	Beaches, natural beauty, safety of raising children here. Love schools in Barnstable.
1085	The beauty of the land and sea.
1088	Beautiful beaches.
1090	Beauty of surroundings. Non-polluted air. Small towns w/ town meetings. Excellent library system.
1092	Clean environment, esthetically beautiful, ocean, and not congested with traffic and people.
1094	I love the Cape! I think it is beautiful! People are spoiling it trying to make it something it is not. It is not the Hamptons or any of the other "Tony" vacation places that people with money are trying to make it.

- 1096 **The beauty** and tranquility - National Seashore and state parks and conservation areas. The many opportunities to enjoy theater, adult education - especially those offered by Snow Library, Cape Cod Symphony and what Jung-Ho Pak has brought to the concerts, lectures, author events, Dennis Cape Cinema and CCCC foreign film program, Lifetime Learning at CCCC, opportunities to meet people and get involved in programs and organizations such as Nauset Newcomers, the many volunteer opportunities, exercise, yoga etc. at gyms and community centers, wonderful library system (and helpful people in them), lots of gardening clubs and classes, Cape Cod Bird Club, many beautiful and interesting places to walk, National Seashore lectures and activities, museum of natural History, Heritage Plantation, Cape Cod Chorale.
- 1101 **Scenery.** Neighborliness.
- 1111 **The natural beauty of the area,** also the recreational facilities such as public golf courses, tennis courts, and beaches. Theater, galleries, museums, symphony and other cultural resources are pluses too.
- 1117 **The landscape.** The coastlines and beaches.
- 1123 The community. **The ocean is beautiful** and inspiring. The schools, while not perfect, they are heading in the right direction.
- 1128 The climate three seasons of the year. Not Spring! **The scenery.** The topography that changes with every storm. The Cape Cod Commission's fight to curb urban sprawl.
- 1139 **Its beauty.** Conservation land.
- 1148 **The beauty of it.**
- 1152 **Beauty** and nature.
- 1156 **It's beauty.**
- 1158 The beaches and **natural beauty.**
- 1162 **The beauty of the ocean** and the recreational activities available for retirees.
- 1175 **The scenic beauty.**
- 1181 **It's natural beauty.** The beaches, the old houses and towns.
- 1184 **Beauty of the Cape** - the smell of the ocean. Attending estate sales to learn of the variety of homes on the Cape. Friendliness of Cape's population.
- 1187 I **love the scenery,** beaches, bike paths, golf, fishing and the charm.
- 1194 **Scenery.** Beaches.
- 1197 **It's beauty.**
- 1199 **The beauty,** ocean, bay. The natural topography. Trees, greenery, small streets, villages.
- 1202 **It's beautiful.**
- 1217 **Natural beauty,** pristine environment and waters.
- 1230 8 months of mild weather. **Beautiful landscape.**

- 1233 **It's very beautiful**, relaxing most of the time.
- 1243 Relaxed living, good restaurants, **scenery** and just a great place to live.
- 1245 Weather. **Our location/view**. People. Some shopping.
- 1252 Environment. Weather. **Natural beauty**.
- 1255 **Natural beauty**, history of the Cape, historical sites.
- 1257 **Natural environment**. Friendly neighborhood.
- 1268 The natural resources, **the beauty of Cape Cod**. This is a unique and special place. I have lived here all my life - excluding college years.
- 1272 **Beautiful places to walk** - CCRT and beaches.
- 1275 Moderate weather. My family lives here. Interesting mix of residents. **Beautiful** - ocean, lakes, ponds - walking trails in woods. Not crowded, especially in winter.
- 1297 **Beauty**.
- 1304 **The beauty**, peaceful and the ocean. Large senior population.
- 1310 **The beauty** and small towns.
- 1312 People. **Scenery**. Restaurants.
- 1313 **Beautiful beaches**, summer time, child care programs, library programs for kids.
- 1314 Nature, **beauty**, ocean.
- 1316 **The beauty** and the people.
- 1321 The climate, **the beauty**, the history, the (historic) architecture, the arts offerings, the proximity to Boston, the education systems (for grandchildren), the safety. Oh - Route 6A; it is quintessential Cape Cod. Deserves its reputation as one of our country's 10 most scenic roads. it is a visual feast for sore eyes. I also like the small villages, that are trying desperately to retain their historic beauty and identity. The playgrounds up and down the Cape are wonderful. And the beaches and the vistas and the historic (and new) neighborhoods.
- 1323 **The natural beauty**.
- 1328 **Natural beauty**.
- 1329 **The natural beauty and scenic areas around the parks beaches and bike paths**.
- 1330 **Surroundings**. Towns. Neighbors. Entertainment. Senior center.
- 1332 **Scenery**.
- 1339 **Beauty of Cape**.
- 1352 **Landscape**.

- 1360 I have lived on Cape Cod for 60 years - as a junior in college lifeguarding summers, as a retired individual year round and as a snow bird working in the Key West winters and Cape Cod summers. My husband and I taught U.S. Citizens and military overseas. This was the one place we called home - call it ambiance, opportunity, or a chance to be a true New Englander. Add to that the ocean, blue skies, beautiful falls and the tenaciousness of everyone to survive a winter and welcome spring.
- 1364 Being surrounded by the beauty of ocean and bay. The "small town" community atmosphere.
- 1370 Natural environment.
- 1373 Scenery.
- 1376 It's natural beauty/resources. Historic 6A.
- 1377 The ocean and bay and beaches ... easy access to most places of beauty.
- 1385 Landscape/Ocean
- 1394 The beaches, the beauty - we used to love the quiet.
- 1398 The pace of life, the beauty of the ocean and the villages.
- 1410 It is home. Quiet, good neighbors, beautiful place to live.
- 1411 Moderate weather, Bass River, seafood, scenery, live theater, good water? Golf, beaches, Rte 6A.
- 1422 The quality of lifestyle. Natural beauty. Proximity to Boston.
- 2004 The beauty of its beaches, my quiet neighborhood.
- 2007 The ocean - views.
- 2022 The support network, medical services, beauty, some of my family lives here.
- 2032 It's beauty.
- 2046 Small community - get to know your neighbors. The nature and beauty of the area/beaches.
- 2054 The beaches and the beautiful surroundings.
- 2067 The natural beauty, the community.
- 2068 The beauty. I love my job, my family, quality of life.
- 2069 I love the beauty and small town feel of where I live.
- 2077 It's natural beauty, beaches, fishing, simplicity.
- 2080 History, scenery.
- 2094 The beauty, close community.
- 2096 Small towns, seashore, safety, beauty, open minded, mostly democrats.
- 2100 Beautiful setting - dunes, sky, water, forestry, slower pace.
- 2102 The scenery.
- 2117 Natural beauty, low crime, small town atmosphere.

- 2133 The care that many towns take to maintain the historic integrity and beauty of their areas. The fact that Cape Cod tries hard to look to and integrate the needs of its' citizens. This survey is a superior example!
- 2137 The physical beauty. Swimming in the ocean.
- 2153 Scenery.
- 2155 The land is beautiful and there are good services offered down here.
- 2175 The views I grew up here.
- 2216 Scenery.
- 2221 The natural beauty.
- 2226 Being near the water and the beauty of Cape Cod.
- 2261 First of all I don't like big cities. Cape Cod is a pleasant place to stay. You can find most of the facilities that one can find in the cities like transportation, health care, education, entertainment and more. There are beautiful and historic places in Cape Cod too.
- 2264 The beautiful beaches. Also is less crime than big cities.
- 2271 The slower pace, the beautiful beaches and living near the water.
- 2293 I am from the city originally so moving on Cape was quite a change. It is very beautiful down here and it doesn't seem to have as many problems as the cities off Cape.
- 2333 It's beautiful.
- 2367 It's beautiful beaches, landscape, peace, tranquility, and truly a place of rest and recuperation. It has been losing all of this in recent years. It use to be simple,, casual, easy.
- 4009 Cape Cod is a place where you can find beautiful beaches

* "Most Needy" Household case numbers are underlined.

Question A: “What do you especially like about Cape Cod?”

Question A: MODERATE CLIMATE/SEASONS Category Responses

(9% of All Question A. Responses 7% of Most Needy Household Question A. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1003	The summer and the beaches.
1007	It's beautiful, the ocean is everywhere. The seasons are perfect - not too extreme either way. It's just "Home".
1010	The ocean and usually less snow.
1016	Weather. Great place to raise a family.
1022	It's beauty, the bay and ocean, the changes in tourists for each season.
1048	Not too cold in winter - not too hot in summer.
1056	Nature / extensive cultural opportunities / mild climate.
1065	The beauty, beaches, winter!
1079	Natural beauty. More temperate climate. Less traffic. Residential zones.
1080	Climate, people, job.
1124	Cape Cod Visiting Nurse Assoc. Climate. Small town feeling. Fine restaurants. Fresh seafood.
1128	The climate three seasons of the year. Not Spring! The scenery. The topography that changes with every storm. The Cape Cod Commission's fight to curb urban sprawl.
1130	Summer, early Fall.
1145	Quaintness, water, weather.
1149	History, temperate climate, attractions, diverse population.
1163	It is a nice place in the fall and holidays.
1179	Weather, life style.
1190	Small town atmosphere, lots of things to do outdoors, temperate climate.
1192	Weather
1230	8 months of mild weather. Beautiful landscape.
1232	Beaches, weather, Main St., Hy. [sic], P-town, access to Islands, holiday parades/strolls, CCH, police at CCM.
1235	Fall weather. Walking Beaches. Slower pace of life in off season.
1239	Nearness to ocean. Peace and tranquility. September and October!
1245	Weather. Our location/view. People. Some shopping.
1248	Climate.

- 1249 Ambience [sic] - suburban - climate - environment.. Aging retired population.
- 1252 Environment. Weather. Natural beauty.
- 1256 Weather. Restaurants. Beaches. Golf.
- 1268 The natural resources, the beauty of Cape Cod. This is a unique and special place. I have lived here all my life - excluding college years.
- 1275 Moderate weather. My family lives here. Interesting mix of residents. Beautiful - ocean, lakes, ponds - walking trails in woods. Not crowded, especially in winter.
- 1320 Water, weather, activities, friends, theater.
- 1321 The climate, the beauty, the history, the (historic) architecture, the arts offerings, the proximity to Boston, the education systems (for grandchildren), the safety. Oh - Route 6A; it is quintessential Cape Cod. Deserves its reputation as one of our country's 10 most scenic roads. it is a visual feast for sore eyes. I also like the small villages, that are trying desperately to retain their historic beauty and identity. The playgrounds up and down the Cape are wonderful. And the beaches and the vistas and the historic (and new) neighborhoods.
- 1326 Weather.
- 1355 Off season quite [sic]
- 1356 We spend summer in Yarmouth Port and like the beaches, golf course, friendly workers - lobsters - the library.
- 1360 I have lived on Cape Cod for 60 years - as a junior in college lifeguarding summers, as a retired individual year round and as a snow bird working in the Key West winters and Cape Cod summers. My husband and I taught U.S. Citizens and military overseas. This was the one place we called home - call it ambience, opportunity, or a chance to be a true New Englander. Add to that the ocean, blue skies, beautiful falls and the tenaciousness of everyone to survive a winter and welcome spring.
- 1380 Weather in summer.
- 1397 Water - weather. People.
- 1404 Quaintness. Less snow.
- 1408 The climate, warm winters and cool summers.
- 1411 Moderate weather, Bass River, seafood, scenery, live theater, good water? Golf, beaches, Rte 6A.
- 1414 I like being near the ocean. I like the summer tourist influx and all the activities that go along with that. I like the quieter winters as well.
- 2058 No natural disasters!
- 2059 The weather and the boys.
- 2061 Serenity off season, blue seas, nature trails.
- 2065 Weather, relaxed way of life.
- 2082 Quiet in winter.

- 2083 The different seasons.
- 2115 Fall, winter & spring.
- 2121 Weather.
- 2123 Everything - raised our family here. Upon retirement (husband - medical retirement) had to move to warmer climate. Finally returned home - missed the Cape terribly.
- 2125 The season's changing.
- 2131 Climate, people.
- 2148 Beaches, weather.
- 2168 Weather.
- 2265 Open range - more space to live - weather.
- 2266 The weather and some people.
- 2327 Weather. Nature preservation.
- 2342 I do like the beaches. It is very good during the summer. Foliage in Autumn.
- 2347 Diversity, things close by not a a lot of driving to shops svcs [sic] etc, less snow (but to much rain), wholistic [sic], alternative svcs [sic].
- 2350 Peacefulness off season.
- 2357 Summers on it.
- 3004 I love Cape Cod, it doesn't get much snow, I love the ocean and the quietness in winter
- 3005 Summer
- 3020 It's a warm place, tranquil.
- 4010 I like that this is a tourist place and that in the summer there is a lot of work.

*"Most Needy" Household case numbers are underlined.

Question B: “What do you especially like about the PEOPLE of Cape Cod?”

Question B: FRIENDLINESS Category Responses

(36% of All Question B. Responses, 34% of Most Needy Household Question B. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1002	Most people are very friendly. I love the diversity, both in nationalities and income levels. I hope we can improve things so it continues to be affordable for many and a place our young people can afford to raise a family.
1004	Friendly.
1006	Friendly.
1009	Most people are very friendly on the Cape.
1011	The people of Cape Cod seem to have a genuine kind nature when people need help.
1015	Friendly, kind, understanding.
1016	Friendliness.
1019	Their [sic] friendly.
1023	Friendly.
1025	Friendly - outgoing.
1030	Loyal friends, caring community, including public service people.
1033	I have wonderful kind neighbors and have had a lot of good friends.
1040	Friendly, welcoming, of varied interesting backgrounds. Some very talented - many, very talented!
1048	Most of them are friendly. There is good diversity in ages and cultures. The "Yard Arm" is an excellent example. Young 7 old, rich & poor. It's our favorite place when we go out to eat.
1052	The people are pleasant and approachable and friendly, interested in activities.
1053	Well, people can be tough to get to know.
1056	Diversity of talent - friendliness - willingness to help others.
1057	Friendliness, willingness to help others.
1059	How friendly they are.
1073	They're helpful and friendly.
1078	I can only speak about the people from Barnstable. I have found them to be the friendliest, most personable, most welcoming people on Cape Cod.
1080	Friendly.
1084	Friendly. Pride of where they live.

- 1085 Most contacts are friendly.
- 1089 Friendliness.
- 1090 Friendly, honest, sensible.
- 1092 People friendly and neighbors help one another.
- 1094 We stick together and we care about one another. At least my friends in Sandwich do.
- 1095 Very friendly.
- 1096 Most seem to care deeply about the ecology of Cape Cod and get involved in trying to solve problems (e.g. excess nitrogen in ponds). People seem to be so courteous and caring and helpful. Many people are continually moving to the Cape and there is an inclusive welcoming feeling given by those who live here.
- 1101 Helpfulness, friendliness, caring.
- 1106 Most are helpful, friendly. Most enjoy and appreciate this special place.
- 1109 Friendly.
- 1111 Most are friendly and helpful.
- 1119 Friendly and helpful.
- 1124 Friendly, helpful, courteous, cheerful.
- 1137 Some people are friendly.
- 1138 Kind and friendly.
- 1139 Generally friendly and helpful.
- 1145 Funny thing about that question - I've lived in the same house for 35 years and am an outgoing, friendly sort and I bet I only know 3-4 families. Seems like there is a constant turnover of 2nd homes.
- 1154 Friendly.
- 1162 The friends we have made, the private development and our amenities and great neighbors.
- 1165 Very friendly and helpful.
- 1166 Friendly, caring. Can be involved as much as you wish to be or not wish to be. Our Council on Aging are so helpful to the elderly in our town.
- 1171 Seem very accepting and pleasant.
- 1175 Generally, a high level of civility, usually friendly.
- 1181 The variety: ages, ethnic backgrounds, generally friendly.
- 1185 Most are friendly.
- 1187 I find the people here (lived here my whole life) are kind, friendly and helpful..
- 1188 The friendly and helpful attitude of most residents and the generally civilized behavior by all ages.
- 1189 Friendly, artistic.

- 1190 Friendly, welcoming.
- 1192 Most are friendly.
- 1199 Cape Codders are difficult to read. Not too friendly, takes quite a while. Easier with wash-a-shores.
- 1205 Friendly - active - care about each other.
- 1206 Friendly.
- 1207 Friendly and caring.
- 1222 Friendly.
- 1224 Snow birds go - fewer people to meet. Those that stay are friendly.
- 1228 I have been coming to Cape Cod since the 1940's and have been a year round resident for 10 years. The caring and friendliness of people has vastly changed. We have traveled across the country and have enjoyed being welcomed. This attitude is missing on Cape Cod. Perhaps people are concerned with their many problems - life here has become expensive.
- 1235 Friendliness. Hard workers
- 1239 Friendly, helpful, professional, qualified.
- 1245 Friendly (but reserved). Helpful.
- 1246 Friendly and caring.
- 1249 Generally friendly, talented, educated. Diversity.
- 1250 Most are friendly.
- 1252 Friendly.
- 1256 Most people kind and tend to their own problems. It's a good place to live.
- 1257 Courteous, friendly, willing to help others.
- 1260 I have many friends and I like the places I do business with (great people there). There are many events for all.
- 1264 Friendly.
- 1269 Most are friendly but I know a lot of people and family is here.
- 1274 Friendliness.
- 1310 Friendliness.
- 1312 Friendly.
- 1315 Reserved but friendly attitude towards "wash-ashores"!
- 1316 Their [sic] friendliness.
- 1318 People have changed a lot on Cape Cod. More city people live here so its not ike it use to be - everyone was pretty friendly.
- 1320 Friendly, helpful.

- 1321 **The friendliness**, the (more often than not) high educational level, the commonality (generally) of respect for/interest in the environment and in the preservation of land for open space and the preservation of historic structures that give Cape Cod its unique ambiance.
- 1326 **Friendliness**.
- 1329 The people of Cape Cod can be very pleasant [sic] and **welcoming especially [sic] if they think your [sic] a tourist**.
- 1330 **Very friendly**.
- 1332 **Friendly**.
- 1336 **Friendly people at Senior Center**.
- 1339 **Friendly**.
- 1345 **They are friendly**.
- 1348 **Friendly**, helpful, caring.
- 1353 **Don't find Cape very friendly to out of state people**. We plan to move when market is better.
- 1356 **They are friendly and pleasant** - help you make left hand turns - and if they don't have what you want they direct you to a store that does. Library orders books they don't have from other libraries.
- 1360 People on Cape Cod tend to be cautious with strangers, but once they had an opportunity to know the stranger or neighbor, a long friendship may develop. This doesn't happen overnight. **My friends and classmates of 60 years still welcome me into their homes**.
- 1364 **Most are friendly** and helpful when called.
- 1377 **Most are friendly** and helpful.
- 1380 **Friendly**.
- 1382 **They nod their heads, smile and say hello!**
- 1387 **Friendly**, caring, proud to be from Cape Cod.
- 1393 Nice, **friendly**, many senior citizens.
- 1394 **Friendly**, helpful, quiet and respectful most of the time.
- 1397 **Friendly**, considerate
- 1398 **Most are friendly** and kind.
- 1401 **Generally Cape Codders are friendly** and appear happy to be here. Many of my friends interested in life long learning, i.e.. Book clubs, ALL classes, Sandwich Community School classes. A sense of concern for one's neighbors in my neighborhood. Many C-Coddors are creative, a bit different (in a good way).
- 1412 **Friendly**.
- 2016 Everyone is nice, **friendly**, helpful.
- 2019 **All my best friends are from Cape Cod**.

- 2030 Generally more friendly and accepting, open minded.
- 2036 Generally friendly and helpful. Sponsorships at Holiday time - toys 4 Tots, food pantries (holiday meals).
- 2040 The sense of community service with a smile.
- 2041 Friendliness.
- 2050 Friendliness.
- 2051 Caring and friendly.
- 2054 They are caring and very friendly.
- 2057 Courteous, cooperative, relaxed, often laid-back but conventional, predictable, maybe dull. But on the whole, well-educated, out-going, friendly and perhaps too family-oriented people. Too many seniors (like me)!
- 2065 The friendliness. Sense of community.
- 2069 We tend to be down to earth, friendly and caring people. We value independence yet tend to help each other out. We are unique and proud of our heritage, and culture. We love the arts.
- 2073 We have a diverse population. I find friendly people everywhere I go.
- 2076 Friendlier than Boston. Creative.
- 2082 Friendly.
- 2086 The people are friendly.
- 2090 Friendly and helpful and concerned.
- 2094 Resilience, independence, friendly, caring.
- 2098 I'm not sure that the people stand out as welcoming, concerned or caring. I think Mass. In general is too much in a hurry and they don't slow down enough to care.
- 2100 Provincetown seems particularly real, people-wise friendly and close knit, especially during the winter.
- 2109 Friendly and caring.
- 2112 Relaxed. Friendly.
- 2115 Mostly friendly.
- 2118 They're friendly and caring.
- 2121 Friendly.
- 2128 I live in Provincetown and I find the people open and kind. I'm straight and feel welcome in a predominantly gay environment.
- 2131 Friendly, helpful, giving.
- 2133 That they seem to watch out for their own - warm and friendly.
- 2136 On Lower Cape, people generally friendly, independent, non-conforming.

- 2137 Friendly, thoughtful, kind.
- 2142 Retired mostly and friendly.
- 2147 Very helpful and friendly.
- 2148 Friendliness, usual willingness to help others.
- 2149 They are friendly.
- 2153 Pleasant to be around.
- 2161 Friendly, caring folks.
- 2168 Friendly.
- 2175 Mostly friendly.
- 2203 Welcoming/kind.
- 2216 Friendly.
- 2220 Friendly.
- 2226 There are a lot of friendly people willing to lend a hand if needed.
- 2233 Most are friendly.
- 2236 Helpful, friendly.
- 2242 They are friendly and helpful.
- 2250 Sincerity, friendliness, helpfulness.
- 2261 People are mostly friendly and co-operative. They don't mind helping you or showing you the right way whenever you get lost. I was a quiet person, in nature; didn't talk especially with strangers. But after I came to Cape Cod I started talking a bit more. Even whenever I met a stranger on my way I at least say hello or hi and it really feels good.
- 2264 Some are nice and kindly.
- 2265 Some are more hospitable than others.
- 2271 Friendliness, willingness to help others and generosity to those in need.
- 2274 Friendly, open.
- 2275 Nothing, I find the people of Cape Cod to be sheltered from the real world and aren't very pleasant to be around.
- 2281 Some very friendly, but majority act like they are so much better than others.
- 2298 Friendly.
- 2323 Friendly.
- 2325 Friendly.
- 2327 Mostly friendly, understanding, sense of community.
- 2332 Some people are friendly enough to engage in conversation. Some people have a warm heart to give to those in need of food, charity, clothes.

- 2336 Friendly, helpful.
- 2347 The Portuguese comm [sic] very warm, hard working, clean, not recorical [sic] it seems.
- 2367 They use to be genuinely kind, warm, wholesome, truly hospitable and truly cared about people. They became complex, depressed, insecure because of loneliness, boredom and booze & drugs.
- 3002 They are kind.
- 3004 The people are very friendly.
- 3015 They are polite, hard workers and welcoming.
- 3021 Friendly people.
- 4005 Very friendly
- 4006 Good people, very friendly the majority
- 4008 The sympathy and kindness
- 4009 The people in Cape Cod are very polite and kind.

* "Most Needy" Household case numbers are underlined.

Question B: “What do you especially like about the PEOPLE of Cape Cod?”

Question B: CHARACTER/VALUES Category Responses

(25% of All Question B. Responses, 27% of Most Needy Household Question B. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1007	I've come to love the people on Cape Cod - they have become my "family" away from home. I like how they seem so much more open & honest than in most places .
1010	Involved in making life better for all . Somewhat less crime than in the city. Caring and helpful.
1012	Down to earth attitude of most people.
1013	Values .
1015	Friendly, kind, understanding .
1017	Those that are here because of a love for nature , beach, oceans, small town living are generally wonderful, positive , beautiful people.
1024	Bright, open .
1025	Friendly - outgoing .
1030	Loyal friends , caring community, including public service people.
1031	Small town mentality .
1032	In my world, wonderful .
1040	Friendly, welcoming, of varied interesting backgrounds. Some very talented - many, very talented!
1041	Smart, interesting people .
1052	The people are pleasant and approachable and friendly, interested in activities .
1078	I can only speak about the people from Barnstable. I have found them to be the friendliest, most personable , most welcoming people on Cape Cod.
1079	Seem the same as other places . Aging population.
1084	Friendly. Pride of where they live .
1090	Friendly, honest, sensible .
1094	We stick together and we care about one another . At least my friends in Sandwich do.
1096	Most seem to care deeply about the ecology of Cape Cod and get involved in trying to solve problems (e.g. excess nitrogen I ponds). People seem to be so courteous and caring and helpful. Many people are continually moving to the Cape and there is an inclusive welcoming feeling given by those who live here.
1124	Friendly, helpful, courteous, cheerful .

- 1145 Funny thing about that question - I've lived in the same house for 35 years and am an outgoing, friendly sort and I bet I only know 3-4 families. Seems like there is a constant turnover of 2nd homes.
- 1157 Their "make it do", "get by with what you have" attitude. Awareness of and desire to preserve our natural environment. Honesty. I don't lock my doors or car. Willingness to participate in local government.
- 1166 Friendly, caring. Can be involved as much as you wish to be or not wish to be. Our Council on Aging are so helpful to the elderly in our town.
- 1179 Generally, non-judgmental. Diversity.
- 1186 Cape Codders are very caring people. Here on the Cape are many wonderful organizations that help other people, as well as animals.
- 1188 The friendly and helpful attitude of most residents and the generally civilized behavior by all ages.
- 1198 Diversity represented - most seem truly interested in environmental issues such as recycling. People willing to aid others when needed - many volunteer.
- 1199 Cape Codders are difficult to read. Not too friendly, takes quite a while. Easier with wash-a-shores.
- 1205 Friendly - active - care about each other.
- 1212 Genuine.
- 1217 Their resilience, can-do attitude, Yankee Thrift mentality, no nonsense approach to addressing issues.
- 1225 Old fashion.
- 1228 I have been coming to Cape Cod since the 1940's and have been a year round resident for 10 years. The caring and friendliness of people has vastly changed. We have traveled across the country and have enjoyed being welcomed. This attitude is missing on Cape Cod. Perhaps people are concerned with their many problems - life here has become expensive.
- 1230 Many are civic minded volunteers. Most are responsible and law abiding.
- 1232 Small business owners - there are many and they are good people. Easy going people in general.
- 1235 Friendliness. Hard workers
- 1236 They care for the most part. Family oriented.
- 1240 Their intelligence and caring for each other.
- 1241 The [unreadable] - get involved!
- 1249 Generally friendly, talented, educated. Diversity.
- 1268 Difficult to find or be accepted yet once you are part of it - very supportive group of people.
- 1275 Moved from other places and they are interesting. Happy and content living here.
- 1297 Democrats.

- 1305 Good people.
- 1307 Great.
- 1313 Very nice people, open to help when you ask, give information you ask for.
- 1314 Don't know a lot of people - but I have met some people who like to be outdoors and enjoy nature.
- 1315 Reserved but friendly attitude towards "wash-ashores"!
- 1322 Good people.
- 1324 Hardworking, down to earth, real Cape Codders who aren't afraid to get their hands dirty. Mind their own business. Accept people no matter their socio-economic status.
- 1352 Down to earth.
- 1358 The people of Cape Cod are very giving and generous with time, talent and money. I've never lived in a place where the people are so generous, especially considering how many fundraisers there are Cape-wide every year.
- 1360 People on Cape Cod tend to be cautious with strangers, but once they had an opportunity to know the stranger or neighbor, a long friendship may develop. This doesn't happen overnight. My friends and classmates of 60 years still welcome me into their homes.
- 1362 They are great.
- 1370 Their love of the natural environment.
- 1372 Down to earth, real people, no pretense.
- 1376 Actively engaged in its community/outreach.
- 1381 Willingness to volunteer.
- 1385 Comraderie. [sic]
- 1387 Friendly, caring, proud to be from Cape Cod.
- 1394 Friendly, helpful, quiet and respectful most of the time.
- 1401 Generally Cape Codders are friendly and appear happy to be here. Many of my friends interested in life long learning, i.e., Book clubs, ALL classes, Sandwich Community School classes. A sense of concern for one's neighbors in my neighborhood. Many C-Coddors are creative, a bit different (in a good way).
- 1410 The diversity, people from all walks of life are here in retirement. The Arts draw so many talented people.
- 1411 Most are from somewhere else and are interesting to meet - mixture of experiences.
- 1413 Self reliance.
- 1414 Close knit communities conducive to raising a family. "It takes a village."
- 2002 Varied talents and gifts.
- 2007 I don't. Most are rude and act better than everyone else.

- 2008 Can be very generous and thoughtful to those of us who are less financially stable. Thank you for all your help Cape Coders. Sincerely, Me.
- 2014 Tolerant.
- 2025 They are rude about 90% of them.
- 2032 Close knit group.
- 2049 To be quite honest, I find the majority of Cape Codders snobby.
- 2053 Most have an education and are gay-affirming and politically aware.
- 2057 Courteous, cooperative, relaxed, often laid-back but conventional, predictable, maybe dull. But on the whole, well-educated, out-going, friendly and perhaps too family-oriented people. Too many seniors (like me)!
- 2060 Self-determined.
- 2063 They are wonderful, understanding.
- 2067 Incredible arts and fishing community - wonderful people.
- 2068 Seasoned, humorous New England stock.
- 2069 We tend to be down to earth, friendly and caring people. We value independence yet tend to help each other out. We are unique and proud of our heritage, and culture. We love the arts.
- 2076 Friendlier than Boston. Creative.
- 2094 Resilience, independence, friendly, caring.
- 2095 Cape year-round residents are more like family. Provincetown has a tight knit community of very caring and giving folks. Aids Support Group Cape Cod is great!
- 2098 I'm not sure that the people stand out as welcoming, concerned or caring. I think Mass. In general is too much in a hurry and they don't slow down enough to care.
- 2102 Earthy-crunchy.
- 2108 Independence.
- 2128 I live in Provincetown and I find the people open and kind. I'm straight and feel welcome in a predominantly gay environment.
- 2132 It's a mix of people who come from other places so they're open to anything.
- 2163 Supportive, informal, interest in nature and environment. Generous to people in need.
- 2164 The wash-a-shores are fine.
- 2165 Generous and helpful.
- 2171 People on the Cape care about others. Mostly everyone I know is a volunteer for good cause. Drivers are considerate - no honking, will let you make left turns. Most not materialistic.
- 2235 Not much. Local attitude is helpful at times, but often crippling for Cape. Too old, and too many want socialized state.

- 2256 Some are sweet, polite, rude, aggressive and there's some who are Cape Codders.
- 2261 People are mostly friendly and co-operative. They don't mind helping you or showing you the right way whenever you get lost. I was a quiet person, in nature; didn't talk especially with strangers. But after I came to Cape Cod I started talking a bit more. Even whenever I met a stranger on my way I at least say hello or hi and it really feels good.
- 2270 Most of the people are very hard working.
- 2287 Local attitudes, diverse for a small place.
- 2293 I have had really great experiences and bad ones. I find that sometimes Cape Codders can be very cold and rude to new people to the Cape. But I have also met a lot of really nice Cape Codders.
- 2303 Most people on the Cape are down to earth and caring and family oriented.
- 2327 Mostly friendly, understanding, sense of community.
- 2329 Creative and different - not afraid to be themselves.
- 2331 We appreciate beauty and share it with others.
- 2334 Supportive.
- 2335 They are generous!
- 2342 The people are good and the most do really care about the good of others. It is quite Family-oriented.
- 2344 A select few are wonderful however the lot are miserable [sic].
- 2347 The Portuguese comm [sic] very warm, hard working, clean, not recorical [sic] it seems.
- 2367 They use to be genuinely kind, warm, wholesome, truly hospitable and truly cared about people. They became complex, depressed, insecure because of loneliness, boredom and booze & drugs.
- 3014 They are alright. Nothing special.
- 3015 They are polite, hard workers and welcoming.
- 3018 Some people are honest, but the majority of the people do not have feelings for one another.
- 3019 Patience.
- 3024 In a few solidarity.
- 3026 They are loving people, specially the Americans.
- 3042 The hospitality, loyalty and patience...I admire specially the infinity [sic] of people with availability to volunteer, dedicating a bit of their time to help their neighbor.
- 4004 Honesty
- 4010 That most of the people are educated and social.

* "Most Needy" Household case numbers are underlined.

Question C: “What do you dislike most about Cape Cod?”

Question C: **HIGH PRICES & LACK OF AFFORDABILITY** Category Responses

(18% of All Question C. Responses, 21% of Most Needy Household Question C. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1006	Summer tourists (but understand need for economy).
1007	The tourism creates increased living expenses/costs and havoc summer living conditions community-wide. Also, as a conservative Republican, I find the, what seems to be, overwhelming liberalism, a little too much at times.
1010	Lack of municipal sewage. High cost of food.
1012	Prices seem somewhat higher once the bridges have been crossed - especially noticeable in gas prices this past year. Not enough shopping areas like Cape Cod Mall.
1015	Prices of gas etc.
1019	The economy and everything is more expensive.
1021	It's getting harder to make ends meet. Everything is so expensive. Cost of living too high.
1029	Tourist crowds, over-building, high cost of food, heating oil and gas. The fact that when I was a tourist I thought the Cape was a "single place" and found out each town is it's own entity, with petty differences and Selectman that rule with an iron fist.
1030	High fuel and food costs.
1031	Cost of living.
1036	Too expensive.
1041	Tourists, cost of living utilities, housing cost. Low pay scale. Lack of job opportunities. The college needs more classes. Example: my husband is over qualified for nursing program and has applied 5 times and just made it to wait list. All ready works in a skilled medical profession at the hospital. He has all pre-course done. They have 60 seats and over 200 people applied. They hold seats for L.P.N.'s. Considering moving in the spring with spending 3K a month for housing and making 80K a year we just cannot get ahead. No children - can't afford them.
1045	Retired people with too much time, changing infrastructure and proposing expensive unessential projects that raise taxes.
1059	Traffic jams in the summer. Increased, and ever increasing cost of living. Living on a fixed income is becoming very difficult. Our savings decrease more and more every year. Our home value has decreased every year for the past three years, but property taxes increased and hooking up to sewers. We are extremely worried as to how one will pay for those services. Some of our neighbors have actually moved out of Cape Cod as they are alarmed over these impending costs that will face us. Our family is extremely concerned also as we watch out life savings decrease every year and fear we will also be forced to move within a few years.
1061	Traffic. Costs. Lack of affordable housing. Lack of good paying jobs.

- 1063 Traffic, cost of house insurance.
- 1068 The illegal immigrant population, higher cost of gasoline, the Cape Cod Commision. [sic] Wind towers on land or sea within eye sight.
- 1072 Price gouging - food, gasoline. Traffic control.
- 1078 It is very expensive to live here. If I didn't have help, I'd be forced to move.
- 1084 Not having shopping conveniences like Target. Would love to not have to go over the bridge for things. Gasoline prices are always higher on Cape.
- 1094 It is very expensive to live here. Sandwich's taxes are high and Sandwich's school system and town Selectmen have gone way beyond their authority. A few people think they run the town. The way they picked the new school superintendent was a disgrace.
- 1096 Cost of homeowner's insurance. Cost of electricity - especially since I have electric heat.
- 1098 Too many tourists causing traffic problems. High prices due to tourist trade.
- 1109 Expensive!
- 1118 Unfriendly people. Lack of reasonably priced goods Ex: Target, Walmaart [sic], Kohl's, gasoline. Fear that I would not be able to get off-Cape in case of a hurricane or other emergency.
- 1124 Nothing - except: higher costs for gas and groceries.
- 1128 Summer traffic. Air pollution that comes across the Cape from the west. The lack of affordable housing. Lack of viable public transportation..
- 1136 Groceries and gas being more expensive than off Cape.
- 1137 The high cost of living.
- 1138 High prices.
- 1139 Shoreline not being available to public. Traffic on Rt. 28. Left turns onto it are dangerous. Lack of highway support for unpaved roads. Cost of homeowner insurance. No access to town moorings.
- 1170 Do not like Cape Cod histoical [sic]. You do not live on 6A they tell us what we can do to our homes. This is America. We work hard to own a home and when we want to build or improve home appearance or designers on the property to many costs and limits.
- 1171 Summer crowds but not really a big deal. Supermarket prices.
- 1173 Low wages. High cost of living.
- 1175 Have to go off Cape for some shopping and good gas prices.
- 1193 High cost of living.
- 1194 High cost of living. Low incomes.
- 1197 Real Estate taxes and the high cost of living on Cape Cod.
- 1198 Higher cost for some expenditures than elsewhere - i.e. gas, homeowners insurance, food.
- 1210 Cost of living.

- 1218 It is becoming a rich and old haven. I grew up here and can't ever look forward to raising a family here.
- 1223 Summer traffic/cost of living.
- 1228 We feel that many food and department stores are overpriced on Cape Cod. Not having a local Walmart or other reasonably price food and department store makes it difficult for seniors and families. We do not feel as safe on Cape Cod as we have in the past. Crime seems to be on the increase. We do not go to Cape Cod Mall or Hyannis Center late in the day or in the evening. A stranger approached a relative with a child on the beach this summer. (a very unpleasant experience for all of us).
- 1230 Too many people and too much traffic. Very expensive to live here and appears to be getting worse. State and local taxes are excessive and often wasted. Crime seems to be a growing concern. 4 months of bad weather.
- 1231 Failure of state/federal agencies to understand the complexities of low income families/individuals. High cost of living.
- 1232 Traffic congestion/people (tourists). Rich vs. poor. The poor people are forgotten. There's a misconception that Cape Cod is only full of rich people. Expensive to live here year round.
- 1245 A feeling of isolation. Distance from Boston and other MA West/North communities. Difficult to make friends (close friends). Prices are higher.
- 1249 High prices (food and gas) cable TV-phone. Infrastructure in need of repair and updating e.g. lack of sidewalks, sun shelters, senior facilities. Telephone/light poles.
- 1250 Higher prices for gasoline and food.
- 1251 I wish they could bring in cheaper stores for the people that can not afford the stores that is here, like Walmart or like a dollar store that would be nice so we don't have to drive so far away. Thank you.
- 1257 High food costs, high energy cost. Very high housing cost, lack of affordable housing. Crowded summer traffic.
- 1260 Traffic jams in Hyannis. No room for bikes and pedestrians on most roads (All of 6A - Satucket [sic] Brewster). It's very hard to see pedestrians at night (of course most are in dark colors). High prices for gas, food & utilities as compared to off Cape. Trash on roadways. Construction on Rt 134 bridge is too slow.
- 1290 Prices on fuel and groc [sic] etc. are higher than elsewhere, because it comes over the bridge.
- 1295 How middle class can't survive.
- 1304 Summer traffic. Prices of food, gas etc. are more. Expensive than off Cape.
- 1316 The expense.
- 1319 Cost of living here.
- 1330 Higher prices on everything. No bargains here.

- 1350 **Too expensive.**
- 1352 Isolated, less and less a year round community. **Lack of affordability for people like myself.**
- 1358 **High food and gas prices.** Not enough choices with respect to shopping. (don't like to head off-Cape if I don't have to)
- 1370 **High cost of living.** Limited social activities for younger residents (30-50 yrs). Poor quality of service work (plumbers, carpenters, movers, car repair, etc.) and high price. **High price and poor quality of meats, fish, produce.** Not a very diverse population.
- 1375 It's very much based on helping the rich and not the poor and helping the elderly and not the young or under 65 yrs. old. **Housing costs too high.** Jobs not available. There are class inequities.
- 1377 Too many tourists - some of who have little respect for the Cape, it's environment and its people. **Very expensive to live here** (tho [sic] I have been fortunate but then my wants and needs are fairly simple.)
- 1385 **High prices of gas/utilities/food.**
- 1387 **The cost of things from housing to food, to entertainment.** Lack of privacy care physicians and counselors.
- 1392 **Everything (food, gas, insurance) is more expensive here!**
- 1395 **Price gouging.**
- 1407 All the foreigners (Brazilians) who drain the system saying they have nothing and then are working 3 jobs, and are probably here illegally!! They need to learn English to be here. They need to live like the rest of us not 3 families to a house and cars all over the place - they are making our neighborhoods look like slums!! **Our children can't live here because its to costly!!**
- 1414 **I dislike that we pay higher prices for food, gas, etc. than people living just "over the bridge".**
- 2005 **High cost of everything - residents s/b given a discount card for food, etc. I go off Cape shopping with other people 1X month to save money on food, etc.**
- 2006 Lack of public transportation that is close by. **High cost of living.** Lack of services by town - such as trash pick up.
- 2032 **Cost of living.**
- 2033 **The cost to live here.** Nothing to do for kids and or 35+ age group. Little too old for club/bar hopping.
- 2037 **Very expensive.** Isolation.
- 2041 **Expensive.**
- 2042 **Inability survive financial.**
- 2053 **Expensive.** Too isolating at times.
- 2059 **The price.**

- 2069 I don't like how some things are changing. The cost of housing forcing people to leave. Everything just seems to expensive. Yet those of us who live here year round don't make a lot of money.
- 2074 Jobs, cost of rent, clothes, food etc.
- 2076 Transportation, cost of living.
- 2090 Expenses, from taxes, to groceries, to gas are higher than off Cape.
- 2098 It's expensive and they don't allow major business's to come in and that would help with employment. I go to Weymouth to food shop, to buy meat. I would have to be a vegetarian if I only had Cape Cod as a choice of food shopping.
- 2102 Too expensive.
- 2105 Cost of living.
- 2133 Lack of available medical specialists and primary care physicians. Lack of affordable/-handicapped or disability only housing. The fact that road and town betterment projects never (or seem to never) happen during tourist season - we pay the taxes, put up with tourist traffic, then, during off season months, have the roads torn apart for construction. How about some reward (besides the updated sewer or road) for the townies.
- 2136 Having to drive so far to work. Relatively few jobs on Lower Cape. Lack of affordable housing/adequate shelter beds.
- 2153 Cost of living.
- 2156 Cost of living; limited jobs.
- 2164 Lack of affordable shopping venues i.e. Kohl's, Target, Wal-Mart, Lowes, Market Basket.
- 2175 Traffic in summer. Cost of everything.
- 2182 Too expensive.
- 2203 Cost of living.
- 2207 Expensive.
- 2209 It is very expensive to live here.
- 2216 Costs / gas.
- 2221 High prices.
- 2235 Law enforcement, people, seasonal economy, weather, cost of living, graduated property tax, excise tax rates and assessments/abatements, essentially a haven for corporate and own crooks.
- 2242 The cost of living. Because of the preceding information a savings account is impossible. A "rainy day" issue in the midst of a "monsoon".
- 2263 Cape Cod is over populated, to [sic] many stores, the price of food is way to high. The court system sucks!! I am trying to get my daughter back. I have gone above what the court has asked of me and they still won't give me my daughter back. We need people to pay close ation [sic] to living conditions.

- 2270 Increased cost of living to drive over the bridge.
- 2281 Cost of living. Taxes.
- 2287 Cost of living - rent, mortgage [sic], utilities - compared to lack of opportunity for young (20's - 30's) people. Lack of services for young people - seems mostly focused on elderly or children.
- 2289 Lack of jobs. Cost of living.
- 2293 I believe the cost of living is extremely high. We do our food shopping off Cape because food is so expensive on Cape.
- 2295 No affordable housing.
- 2297 Cost of living.
- 2298 The cost.
- 2326 Cost of living.
- 2327 Traffic congestion. High cost of living.
- 2330 Small community, not city, the people, not either ch [sic]. The cops not liking to do there [sic] [unreadable] a lot. Not a lot of affordable housing, not either help for people in low income, but help for people who don't need it. Not either jobs, etc., etc. etc. Lots more. The courts.
- 2332 Some of the people. Delinquency, thugs, torist [sic] who treat me like a torist [sic]. Kmart in Hyannis is rude also. I don't go there to work and shop. Also dislike loss of job opportunities. Torist [sic] take them from the locals. Forieghn's [sic] take them to. It makes it harder for me. Economy isn't that well.
- 2333 Homelessness, affordable housing.
- 2337 Housing costs.
- 2342 It is not easy to obtain help because of the cost. You have to know and be put in the certain groups.
- 2343 Homelessness. Poor wages. Low affordable housing.
- 2344 The high cost of living. The unemployed rate. The bitter winters. The cost of insurance. Poor road conditions and disgruntal [sic] cops. Should I continue - traffic, bad drivers. No dogs on the beach. Season no aid for people who need it and tons for those who don't need it. No activities for young people leading them to drugs and under age drinking.
- 2350 Over building. Town politics - esp [sic] w/ affordable housing. Lack of things for younger population to do. Many towns lack an affordable community center.
- 2353 The cost of living here and the chances of my kids getting stuck here the same way I did.
- 2355 Cost of living and low pay scale.
- 3004 The price of everything. It's much more expensive.

* "Most Needy" Household case numbers are underlined.

Question C: “What do you dislike most about Cape Cod?”

Question C: TRAFFIC & PUBLIC TRANSPORTATION SYSTEM Category Responses

(16% of All Question C. Responses, 11% of Most Needy Household Question C. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1004	Not easy to get to Boston on buses.
1009	The heavy traffic in the summer.
1011	The lack of public transportation, and the lack of investment in Cape Cod's younger populous.
1026	Traffic in summer - especially when the air quality is bad - I have numerous allergies and some days, out-of-doors, can be especially uncomfortable.
1033	That you must have an auto to go any place - shopping etc.
1040	Summer traffic. Frequent periods of cloudy, dreary weather without rain.
1049	Becoming too crowded - too much traffic year round.
1056	Traffic congestion.
1057	Traffic in the summer.
1059	Traffic jams in the summer. Increased, and ever increasing cost of living. Living on a fixed income is becoming very difficult. Our savings decrease more and more every year. Our home value has decreased every year for the past three years, but property taxes increased and hooking up to sewers. We are extremely worried as to how one will pay for those services. Some of our neighbors have actually moved out of Cape Cod as they are alarmed over these impending costs that will face us. Our family is extremely concerned also as we watch our life savings decrease every year and fear we will also be forced to move within a few years.
1061	Traffic. Costs. Lack of affordable housing. Lack of good paying jobs.
1063	Traffic, cost of house insurance.
1072	Price gouging - food, gasoline. Traffic control.
1073	The traffic in summer!
1080	Traffic in summer.
1085	Summer traffic. Time to fix pot holes in road. Also the way dispose of debris from their cars/trucks onto the highways.
1088	Summer traffic.
1098	Too many tourists causing traffic problems. High prices due to tourist trade.
1101	Traffic. Lack of alternatives to Macy's.

- 1102 The absence of safety lanes for bikes and pedi-cabs. There needs to be a major initiative to encourage safe transportation on two wheels. The new Circuit City building in Hyannis. They should have been required to design the building so the side facing the main street, Rt. 132, looked like a front - so with windows. As it is, it's ugly beyond words.
- 1107 Traffic, housing congestion.
- 1119 Traffic.
- 1128 Summer traffic. Air pollution that comes across the Cape from the west. The lack of affordable housing. Lack of viable public transportation..
- 1139 Shoreline not being available to public. Traffic on Rt. 28. Left turns onto it are dangerous. Lack of highway support for unpaved roads. Cost of homeowner insurance. No access to town moorings.
- 1146 Lack of public transportation.
- 1148 Summer traffic.
- 1154 Traffic during the summer.
- 1158 Traffic in summer. Dependency of workers i.e. private contractors.
- 1165 Too much traffic in season.
- 1189 Traffic in summer. Cape Cod Board of Health - uninformed and not willing to learn.
- 1192 Traffic & tourist!
- 1202 Summer traffic!!
- 1215 The driving habits of its residents - there is too much speeding, tailgating, and use of hand-held cell phones.
- 1219 Traffic. Rude tourists.
- 1223 Summer traffic/cost of living.
- 1224 Traffic. Poor highway work, tree trimming [sic]. Few activities, residents close in winter.
- 1230 Too many people and too much traffic. Very expensive to live here and appears to be getting worse. State and local taxes are excessive and often wasted. Crime seems to be a growing concern. 4 months of bad weather.
- 1232 Traffic congestion/people (tourists). Rich vs. poor. The poor people are forgotten. There's a misconception that Cape Cod is only full of rich people. Expensive to live here year round.
- 1235 Traffic.
- 1240 Route 28, Route 6A and the Mid Cape Highway.
- 1241 I dislike the summer traffic and getting caught trying to go over the bridge!!
- 1242 Summer traffic and the extra MA taxes.
- 1246 Summer traffic.

- 1247 **Traffic.** Lack of control over building of large houses in what was usually small quaint areas "McMansions" etc. Access to beaches becoming private. Becoming too criticized [sic]- "Brockton South".
- 1255 **Traffic**
- 1257 High food costs, high energy cost. Very high housing cost, lack of affordable housing. **Crowded summer traffic.**
- 1260 **Traffic jams in Hyannis. No room for bikes and pedestrians on most roads (All of 6A - Satucket [sic] Brewster). It's very hard to see pedestrians at night (of course most are in dark colors). High prices for gas, food & utilities as compared to off Cape. Trash on roadways. Construction on Rt 134 bridge is too slow.**
- 1304 **Summer traffic.** Prices of food, gas etc. are more. Expensive than off Cape.
- 1310 **Traffic** and rude tourists!
- 1312 Nothing. **(summer traffic)**
- 1320 **Traffic.**
- 1321 **The increasing traffic,** the increase in development (low income and high income - all of it), the shabby appearance of a lot of businesses, the cheap construction and poor design of many small malls, the evident lack of long-term planning. **The North Sagamore "flyover" has greatly improved traffic flow and safety** but with overpasses/underpasses and crossovers like that, we might as well be in New Jersey. It is an affront to the quaintness and tranquility that people come to Cape Cod to enjoy. I hate the fact that we are locked out of public beaches not in our town - or must pay a lot. I favor a Cape-wide sticker for use of all public beaches.
- 1326 **Traffic**
- 1331 **Drivers.**
- 1339 **Traffic.**
- 1345 **The traffic and ease of getting around during the summer.**
- 1348 Cold winter wind. **Traffic.** Rude visitors (most are OK!)
- 1353 **Traffic,** people, lack of services, snow plow etc. Lack of shopping.
- 1356 **Traffic** - the fact that restaurants won't take reservations for 2 people or 4.
- 1360 Cape Cod's economy relies on the stranger who crosses the bridge. Some resent the invasion due to increased traffic, short tempers and long lines in the stores as well as overcrowding our beaches. I have a problem with the natives or "wash ashores" who cannot adjust for the summer months. Tourism is our livelihood. **They do not know how to relax in lines, cars or sidewalks.** We need to smile more often.
- 1394 **Summer traffic on Rt. 28 and at the East end of Hyannis by the hospital and traffic light on Main St.**
- 1408 **2-hr delays getting onto the Cape on Fridays and off the Cape on Sundays.**
- 1411 **Summer traffic.** All the motels. No sewage treatment. Ambulance drivers stop school buses - put in walk/bicycle trails so kids can walk or bike to school - good for them.

- 1412 **Traffic in summer.** Gray days.
- 1422 Lack of job opportunities. High cost of housing. **Lack of public transportation.**
- 2001 Overbuilding, **traffic.**
- 2006 **Lack of public transportation that is close by.** High cost of living. Lack of services by town - such as trash pick up.
- 2007 Tourist. **Traveling ways - no T-trains. Need more accessible transportation.**
- 2008 Lack of year round work. Lack of year round renting. **Lack of appropriate (reliable) public transportation.** Lots of creepy day care providers. **Need transportation provided through more child cares.** Lots of snobs. Lots of bums (some very nice). Lots of drugs. Lots of convicts and homeless now around.
- 2019 **Traffic** and the police.
- 2025 **The summer traffic** and mean cops.
- 2030 **Difficult to travel with mediocre powered scooter, almost dangerous.**
- 2040 **Summer traffic.**
- 2057 The hurricanes! Climate - too short spring/summer; endless winter. **Transportation: no real public facilities; necessity to own and run a car.** Location: too far from urban centers (7hours from NYC; 1 3/4 hours from Boston) and major airports. Growing pollution - air and sea shore. Most of all: I dislike the unvarying tranquility.
- 2068 **Summer traffic.**
- 2076 **Transportation,** cost of living.
- 2082 **Traffic and rotary.**
- 2086 **The traffic** and rain in summer. When you plan a trip to Mall or K-Mart to crowded.
- 2099 **Difficult to make transportation connections, bus, flights, to travel to relatives out of state.**
- 2112 **Traffic in summer.**
- 2125 **Lack of transportation available to outer Cape to reach 4 C's.**
- 2129 No jobs, No jobs, No jobs. **Public transportation is worse than a joke.**
- 2131 **Rt. 28 traffic.**
- 2147 **Transportation difficulties.**
- 2148 **Traffic in summer,** Hyannis.
- 2149 **The transportation is limited.** There is only one hospital. Not enough doctors accepting new patients. Not enough work opportunities.
- 2161 **Traffic,** noise.
- 2165 **Traffic/summertime.** Lack of retail stores.
- 2168 **Traffic.**

- 2175 Traffic in summer. Cost of everything.
- 2176 Lack of public transportation.
- 2193 No transportation or community togetherness. No place to hang out and meet people without the cops telling you to move along.
- 2218 Need for more public transportation. Need for more recreational settings (Park?)
- 2219 Traffic.
- 2233 No public services/ transportation, parks etc.
- 2243 Constant increase in population, traffic.
- 2271 When big business comes to the Cape they are allowed to build new buildings instead of renovating one of our many vacant buildings. Too much traffic.
- 2272 To much traffic during the summer.
- 2291 Tourist/ traffic.
- 2299 No public transportation.
- 2305 Traffic in summer.
- 2324 Not enough public transportation. Crime rate and drugs.
- 2327 Traffic congestion. High cost of living.
- 2344 The high cost of living. The unemployed rate. The bitter winters. The cost of insurance. Poor road conditions and disgruntal [sic] cops. Should I continue - traffic, bad drivers. No dogs on the beach. Season no aid for people who need it and tons for those who don't need it. No activities for young people leading them to drugs and under age drinking.
- 2347 Time it takes to go elsewhere - but then its just me - I don't like to drive - traffic summer.
- 2363 No public transportation on Rte 151 in Mashpee.
- 3015 Lack of entertainment, difficulty on public transportation, having to use our own car for everything.
- 4001 Lack of public transportation.

* "Most Needy" Household case numbers are underlined

Question C: “What do you dislike most about Cape Cod?”

Question C: WEATHER CONDITIONS & SEASONALITY Category Responses

(10% of All Question C. Responses, 7% of Most Needy Household Question C. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1003	Winter time, lack of things to do.
1006	Summer tourists (but understand need for economy).
1009	The heavy traffic in the summer.
1026	Traffic in summer - especially when the air quality is bad - I have numerous allergies and some days, out-of-doors, can be especially uncomfortable.
1040	Summer traffic. Frequent periods of cloudy, dreary weather without rain.
1053	The weather 6 months out of the year. Job opportunities.
1057	Traffic in the summer.
1059	Traffic jams in the summer. Increased, and ever increasing cost of living. Living on a fixed income is becoming very difficult. Our savings decrease more and more every year. Our home value has decreased every year for the past three years, but property taxes increased and hooking up to sewers. We are extremely worried as to how one will pay for those services. Some of our neighbors have actually moved out of Cape cod as they are alarmed over these impending costs that will face us. Our family is extremely concerned also as we watch out life savings decrease every year and fear we will also be forced to move within a few years.
1065	Can be isolating in winter.
1073	The traffic in summer!
1080	Traffic in summer.
1088	Summer traffic.
1130	Late winter, early spring.
1154	Traffic during the summer.
1158	Traffic in summer. Dependency of workers i.e. private contractors.
1165	Too much traffic in season.
1171	Summer crowds but not really a big deal. Supermarket prices.
1181	My only dislike is weather. I like warm weather, so I do not care for snow, cold, icy foggy weather.
1189	Traffic in summer. Cape Cod Board of Health - uninformed and not willing to learn.
1207	Cold winters.
1212	Long winters.
1217	Summer time traffic. Lack of theatre and performing arts (not enough of).

- 1224 Traffic. Poor highway work, tree trimming [sic]. Few activities, residents close in winter.
- 1228 We feel that many food and department stores are overpriced on Cape Cod. Not having a local Walmart or other reasonably price food and department store makes it difficult for seniors and families. We do not feel as safe on Cape Cod as we have in the past. Crime seems to be on the increase. We do not go to Cape Cod Mall or Hyannis Center late in the day or in the evening. A stranger approached a relative with a child on the beach this summer. (a very unpleasant experience for all of us).
- 1230 Too many people and too much traffic. Very expensive to live here and appears to be getting worse. State and local taxes are excessive and often wasted. Crime seems to be a growing concern. 4 months of bad weather.
- 1264 Somewhat insular - lacking urban culture. Not enough ethnic restaurants. Need help finding H2B workers for summer season.
- 1265 The weather and with that change, the lack of business in the off season.
- 1313 Winter too long.
- 1315 As a non-business owner, I dislike the influx of tourists in the summer months.
- 1345 The traffic and ease of getting around during the summer.
- 1348 Cold winter wind. Traffic. Rude visitors (most are OK!)
- 1360 Cape Cod's economy relies on the stranger who crosses the bridge. Some resent the invasion due to increased traffic, short tempers and long lines in the stores as well as overcrowding our beaches. I have a problem with the natives or "wash ashores" who cannot adjust for the summer months. Tourism is our livelihood. They do not know how to relax in lines, cars or sidewalks. We need to smile more often.
- 1380 Desolate in winter.
- 1396 Winter.
- 1412 Traffic in summer. Gray days.
- 2021 The winter!!
- 2022 Far away from "big city" culture. Long cold winters.
- 2036 Lack of jobs, especially in the winter. Really dislike summer congestion.
- 2043 The weather!
- 2057 The hurricanes! Climate - too short spring/summer; endless winter. Transportation: no real public facilities; necessity to own and run a car. Location: too far from urban centers (7hours from NYC; 1 3/4 hours from Boston) and major airports. Growing pollution - air and sea shore. Most of all: I dislike the unvarying tranquility.
- 2062 The cold, removed from services.
- 2086 The traffic and rain in summer. When you plan a trip to Mall or K-Mart to crowded.
- 2094 Winter!!!
- 2100 Winters can be isolating.

- 2112 Traffic in summer.
- 2115 Summer and the crowds!
- 2123 Nothing really - the humidity bothers my arthritis - but what the heck - that goes with the territory - Just love the Cape.
- 2133 Lack of available medical specialists and primary care physicians. Lack of affordable/-handicapped or disability only housing. The fact that road and town betterment projects never (or seem to never) happen during tourist season - we pay the taxes, put up with tourist raffic, then, during off season months, have the roads torn apart for construction. How about some reward (besides the updated sewer or road) for the townies.
- 2135 Congestion of summer - rude people who visit - and don't contribute.
- 2148 Traffic in summer, Hyannis.
- 2163 Summer crowds - but understand how they contribute to our economy.
- 2175 Traffic in summer. Cost of everything.
- 2226 The crowds in the summer and winter.
- 2235 Law enforcement, people, seasonal economy, weather, cost of living, graduated property tax, excise tax rates and assessments/abateements, essentially a haven for corporate and town crooks.
- 2244 The wind at times.
- 2256 In the summer when we get packed with tourists.
- 2265 Summer.
- 2272 To much traffic during the summer.
- 2305 Traffic in summer.
- 2344 The high cost of living. The unemployed rate. The bitter winters. The cost of insurance. Poor road conditions and disgruntal [sic] cops. Should I continue – traffic, bad drivers. No dogs on the beach. Season no aid for people who need it and tons for those who don't need it. No activities for young people leading them to drugs and under age drinking.
- 2357 Winter, isolation, tourists.
- 3001 The weather.
- 3002 Cold weather
- 3021 Too cold.
- 3022 Weather.
- 3033 The cold.
- 3035 I don't like the cold and the snow. I have been living here for 6 years and I don't have documentation.
- 3036 The cold.

3042 I don't like when it rains and all roads gets flooded.

4006 In the summer the beaches are dirty

4010 In the winter there are no jobs and that there are no universities and schools for young people.

* "Most Needy" Household case numbers are underlined.

Question C: "What do you dislike most about Cape Cod?"

Question C: **LOCAL GOVERNMENT** Category Responses

(8% of All Question C. Responses, 9% of Most Needy Household Question C. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1010	Lack of municipal sewage. High cost of food.
1029	Tourist crowds, over-building, high cost of food, heating oil and gas. The fact that when I was a tourist I thought the Cape was a "single place" and found out each town is its own entity, with petty differences and Selectman that rule with an iron fist.
1045	Retired people with too much time, changing infrastructure and proposing expensive unessential projects that raise taxes.
1054	To much development, inappropriate home oners [sic] taxes - we don't get paid on the Cape as high as off Cape - so taxes are unrealistic. Over comercialized [sic]. How many torists [sic] do you think will destroy the Cape so none will bother to come here?
1059	Traffic jams in the summer. Increased, and ever increasing cost of living. Living on a fixed income is becoming very difficult. Our savings decrease more and more every year. Our home value has decreased every year for the past three years, but property taxes increased and hooking up to sewers. We are extremely worried as to how one will pay for those services. Some of our neighbors have actually moved out of Cape Cod as they are alarmed over these impending costs that will face us. Our family is extremely concerned also as we watch out life savings decrease every year and fear we will also be forced to move within a few years.
1068	The illegal immigrant population, higher cost of gasoline, the Cape Cod Commision. [sic] Wind towers on land or sea within eye sight.
1085	Summer traffic. Time to fix pot holes in road. Also the way dispose of debris from their cars/trucks onto the highways.
1094	It is very expensive to live here. Sandwich's taxes are high and Sandwich's school system and town Selectmen have gone way beyond their authority. A few people think they run the town. The way they picked the new school superintendent was a disgrace.
1102	The absence of safety lanes for bikes and pedi-cabs. There needs to be a major initiative to encourage safe transportation on two wheels. The new Circuit City building in Hyannis. They should have been required to design the building so the side facing the main street, Rt. 132, looked like a front - so with windows. As it is, it's ugly beyond words.
1106	Too much democracy - Town meeting gives too much freedom.
1112	Disregard of taking care of beaches and homes of vacationers.
1123	Limited services.
1139	Shoreline not being available to public. Traffic on Rt. 28. Left turns onto it are dangerous. Lack of highway support for unpaved roads. Cost of homeowner insurance. No access to town moorings.

- 1157 **Small town police with big egos.** Wealthy people that move here and attempt to change things to suit themselves instead of blending in and becoming part of the Cape.
- 1189 **Traffic in summer. Cape Cod Board of Health - uninformed and not willing to learn.**
- 1203 **The day program in Hyannis. Needs new director for adults. Police are rude, harassing. No real public transportation.** People are real fake, stupid. Nothing really to do.
- 1242 **Summer traffic and the extra MA taxes.**
- 1249 **High prices (food and gas) cable TV-phone. Infrastructure in need of repair and updating e.g. lack of sidewalks, sun shelters, senior facilities. Telephone/light poles.**
- 1260 **Traffic jams in Hyannis. No room for bikes and pedestrians on most roads (All of 6A - Satucket [sic] Brewster). It's very hard to see pedestrians at night (of course most are in dark colors). High prices for gas, food & utilities as compared to off Cape. Trash on roadways. Construction on Rt 134 bridge is too slow.**
- 1289 **More help is needed for the mentally ill and homeless on Cape Cod.**
- 1321 **The increasing traffic, the increase in development (low income and high income - all of it), the shabby appearance of a lot of businesses, the cheap construction and poor design of many small malls, the evident lack of long-term planning. The North Sagamore "flyover" has greatly improved traffic flow and safety but with overpasses/underpasses and crossovers like that, we might as well be in New Jersey. It is an affront to the quaintness and tranquility that people come to Cape Cod to enjoy. I hate the fact that we are locked out of public beaches not in our town - or must pay a lot. I favor a Cape-wide sticker for use of all public beaches.**
- 1328 **Isolation. Lack of year-round employment for so many people. Amount of handouts given, tired of my tax money going to people who "don't work" and collect welfare yet clean houses etc. on the side.**
- 1359 **Increased taxes, insurance, fuel prices, delivery charge for electricity.**
- 1378 **Insurance on house. RE taxes.**
- 1386 **Town government. Using [unreadable] phone to all residents to look for a "bean bag" gun but not using to alert residents that water supply was contaminated.**
- 1393 **Piping plovers should not be allowed to breed on Sandy Neck. B.P.D.: Natural resource officers do nothing but sit around and do nothing. Do not need to be driving expensive Dodge Chargers and SUV's. (also are bad on gas mileage). Not environmentally friendly.**
- 1394 **Summer traffic on Rt. 28 and at the East end of Hyannis by the hospital and traffic light on Main St.**
- 1413 **Government [unreadable] coercive rather than helpful.**
- 2006 **Lack of public transportation that is close by. High cost of living. Lack of services by town- such as trash pick up.**
- 2019 **Traffic and the police.**
- 2025 **The summer traffic and mean cops.**
- 2029 **The police.**

- 2055 When I can't go clamming.
- 2080 People from neighborhoods in the Boston area are attracted to the Cape; crime; late night noise; vandalism; welfare.
- 2084 Waiting to get help for my family.
- 2090 Expenses, from taxes, to groceries, to gas are higher than off Cape.
- 2119 Need more money and town employees. Selectman - not sure what they are doing!
- 2133 Lack of available medical specialists and primary care physicians. Lack of affordable/handicapped or disability only housing. The fact that road and town betterment projects never (or seem to never) happen during tourist season - we pay the taxes, put up with tourist traffic, then, during off season months, have the roads torn apart for construction. How about some reward (besides the updated sewer or road) for the townies.
- 2138 Racial profiling - cops following black people while driving thru certain upper class white neighborhoods. Why is it that black people are still charged different rates at car rental companies, or told the cars are all "sold out" for a specific weekend - and then a white person will call for me and not only get a car but at a preferred rate.
- 2139 The police.
- 2142 Big push for more public assistance. Lack of push to make more people self reliant. Ok for public assistance in times of distress but not forever. The caregiver industry is too interested in self perpetuation.
- 2171 Street signs - one name on left other on right. Street marked only at beginning and end of road.
- 2193 No transportation or community togetherness. No place to hang out and meet people without the cops telling you to move along.
- 2218 Need for more public transportation. Need for more recreational settings (Park?)
- 2233 No public services/ transportation, parks etc.
- 2263 Cape Cod is over populated, to [sic] many stores, the price of food is way to high. The court system sucks!! I am trying to get my daughter back. I have gone above what the court has asked of me and they still won't give me my daughter back. We need people to pay close ation [sic] to living conditions.
- 2266 Some of the residents and the lack of public help for the important stuff.
- 2281 Cost of living. Taxes.
- 2330 Small community, not city, the people, not either ch [sic]. The cops not liking to do there [sic] [unreadable] a lot. Not a lot of affordable housing, not either help for people in low income, but help for people who don't need it. Not either jobs, etc., etc. etc. Lots more. The courts.
- 2344 The high cost of living. The unemployed rate. The bitter winters. The cost of insurance. Poor road conditions and disgruntal [sic] cops. Should I continue - traffic, bad drivers. No dogs on the beach. Season no aid for people who need it and tons for those who don't need it. No activities for young people leading them to drugs and under age drinking.

- 2350 **Over building. Town politics - esp [sic] w/ affordable housing. Lack of things for younger population to do. Many towns lack an affordable community center.**
- 3027 **The beach is not clean.**
- 3032 **The police.**
- 3042 I don't like **when it rains and all roads gets flooded.**
- 4006 **In the summer the beaches are dirty**
- 4008 **The racism of the authorities like police officers with drivers.**

* “Most Needy” Household case numbers are underlined.

Question D: “Please write in *your* ideas or suggestions for making Cape Cod a better place to live.”

Question D: ENCOURAGING LOCAL GOVERNMENT ACTION Category Responses
(15% of All Question D. Responses, 13% of Most Needy Household Question D. Responses)

<u>Case #*</u>	<u>Hand-Written Comment</u>
1010	<u>Wide spread sewerage treatment.</u> Lower housing costs especially for young adults to enable them to live here.
1015	<u>Sidewalks, sewer systems, water supply.</u>
1028	<u>Services should be regional not special for towns. Permits, stickers, etc. should be regional.</u>
1030	<u>We need sewerage treatment plants.</u>
1036	<u>Sidewalks at least on one side of the street.</u>
1040	<u>Try to keep commercialism from taking over every small town.</u> The Cape island is small. How many chain stores and restaurants do we need!
1059	As you can see from answers in "C" above we can only hope that elderly citizens can find some relief from already high costs of living, but more so the costs that will face us in the near future. <u>There are areas in the Carolinas and Virginia where property taxes are only about \$200 per year, and some where elderly citizens are even exempt.</u> This is for homes, 2/3 bedrooms on property of about one acre. It sure is becoming more and more tempting. Yet we hate the thought of being forced to move away from the Cape, which we love.
1065	It's a great place to live. <u>It would be better if all people over 55 or retired got a break on property taxes!</u>
1068	<u>The courts have to do a better job of putting law breakers in jail, not just slapping them on the hand and letting them walk away! The judge's are much to liberal and interpret the laws the way they want to and not the way they were written and the laws should be updated to reflect today's crimes.</u>
<u>1078</u>	More affordable housing options. More services welcoming "wash ashores" to the area. More affordable "family" entertainment. Verizon Fios internet. <u>A "universal" beach sticker for residents.</u>
1085	<u>Have a program to tear down old unoccupied buildings.</u>
<u>1095</u>	More better paying jobs. <u>Better street lighting.</u>
1102	1. Put this survey online to conform to the Paperwork Reduction Act and to make life easier for all involved. <u>2. Ask people, if the roads were re-built for safe bicycle transportation, would they travel to and from work that way? 3. Budget and run a public service jobs program for residents of 5 years or more. Set up a training program for those that qualify by example in public service work so they can move into permanent private sector careers.</u>

- 1107 Remove all rotaries. Prevent private enterprises from using public land (i.e. Cape Wind).
- 1111 We need to preserve the natural environment - both land and water. We need to set aside open space to promote clean air and healthy plants, animals, and humans! Limits on residential square footage per house should be considered. Waste water treatment plants are desperately needed. Ways to improve our environment - water, land - should be promoted everywhere using a variety of media.
- 1112 Lower prices for landfill. Senior living condos for those not needing a nursing home. Better town management of our towns. Down size libraries to one very large library for town residents. Same for fire stations.
- 1117 Designate hours for dogs on beaches during the high season.
- 1120 Question 18 was confusing for me. Housing to me includes heat, taxes, electricity, insurance, water, maintenance. Overall - the survey was well thought out.
- 1139 Prices should be more competitive with off-Cape prices, especially food and gas. Lower taxes through consolidation of similar town services. Seems like every town/village have services that could be combined without significant reduction of service.
- 1145 Ban the sale of alcohol this side of the bridge!
- 1160 More sidewalks in So. Chatham. In door walking facility during winter months in Chatham.
- 1167 Ridding the burdensome Cape Cod Commission. Each town should decide for themselves.
- 1170 Can understand the 6A or a home with historic history keeping with the history. When someone wants to build what they want and have for a home without so many permit costs or designs or plans with list of everything going into hoe. So many times when building ideas or other items change to what owner wants so as long as there safe. No need of all plans needed for landscaping - plants - lighting and a lot of times when building costs limit owners and expenses get out of hand. Allow owners to move in with safety issues for living acceptable. If owners want windows all around home no need for any energy plans. This is America plus English should be our language. Anyone else that comes here needs to learn English and read it.
- 1179 More inter city (town) transportation.
- 1181 Don't over-develop! Keep towns small. Keep wooded areas. Keep beaches open to all.
- 1184 Perhaps combining police and Fire stations to save money. Encouraging school and town officials to change insurance coverage for those over 65-70 to Medicare to safe taxes, tax rate for citizens.
- 1188 The one thing that troubles me is the inadequate facilities for the homeless. I wish I could help but I am 87 years old and partially paralyzed. The other thing is that the duplication of services rendered by each town that could be accomplished more economically if they would join forces and eliminate some of the "chiefs" by so doing.

- 1189 Eliminating the Cape Cod Commission.
- 1198 More affordable to allow for younger families to remain on Cape Cod - zoning practices to restrict "trophy houses". An increased appreciation for and commitment to preservation of habitat to encourage and preserve wild life diversity i.e. coyotes.
- 1203 What's there to do on Cape Cod? Go fishing - miniature golfing - golfing - 2 movie theaters - one mall. Lay on the beach and do nothing. Go to a bar. Bike path. And one 30+ year old dance club called Pufferbellys. We have hotels - motels - resorts and one old outdated dance club. Why should people from Boston (where there's dozens of dance clubs/night clubs come to Cape Cods old run down Pufferbellys.
- 1215 Make using a hand-held cell phone while operating a motor vehicle a Class A felony.
- 1216 Enforce the law.
- 1221 The towns and villages need more business to offset the high taxes. Business should pay a higher percentage of taxes, not the same as residences. I understand tourism is the main business income for the Cape. The owners of such business should pay more for the infrastructure for the Cape.
- 1223 As the population ages we will require more service type people and they will require affordable housing. We will also require sewage systems to protect our environment and alternative energy solutions.
- 1228 The appearance of the Cape is very unpleasant. There is a lot of litter in the streets and road sides. Plantings in traffic circles are overgrown and uncared for. The beaches are not always clean. Weeds abound and sand in the streets does not seem to be cleaned up after winter. The exterior of public school grounds have been ignored. The problems of the homeless people seem very severe in this area. This has been an ongoing problem for many years. It seems to be making other people fearful. Why can't the needs of these unfortunate people be met? Our visiting son went mountain biking on the trails in W. Barnstable and was approached by various men who were not interested in "mountain biking" - one man even stood in the bike path blocking the way. This is not the way the public areas should be. We may have to consider leaving Cape Cod in order to enjoy safe family vacations.
- 1230 Become the 51st state. Make unfunded mandates illegal. Keep regional issues under consideration for combining town services. Make good schools a higher priority.
- 1232 More/better school money from the State. No more Cape Cod Commission.
- 1235 Continue to improve roads and transportation especially for elderly. Make more beaches accessible.
- 1242 Better local transportation so cars aren't so needed and more sidewalks and bike paths.
- 1249 Need over 55 and assisted living facilities for aging population. Need to lower speed limits. Need sidewalks need beach <restrooms and sun shelter> facilities.
- 1252 More bike trails, walking paths, open natural spaces (green space), protection of environment and natural beauty. More affordable housing. Protect small town environment = save our small towns. Support villages as viable work residential areas. Enhance small business.

- 1287 More driving tickets - you'll get a lot of revenue. Too many foreigners - brings in undesirable conduct illegal substances, bad attitudes.
- 1313 I would love if public service would pick up falling down leaves from trees. The owner, people could rake them to the side of the road and big vacuum cleaner could suck them up.
- 1320 Pay less taxes, less for beach stickers.
- 1321 Stop building - homes, business structures. Ups & down the Cape, business buildings stand empty. They look shabby. Upgrade and re-use what is already here. Tear down ugly, abandoned buildings. Increase assistance to historic properties. Put more stringent controls in place re: restoration of historic buildings. Do not allow them to be changed to the point of bastardization! Stop widening roads!! There is nothing aesthetically pleasing about pavement, and traffic lights, and too much signage.
- 1324 Public transportation. Town wide sewers and treatment plants.
- 1337 Single source recycling. Maine is way ahead of us in this regard - towns up there pool their resources to obtain one dumpster - all items go in same place - no sorting. Many more people recycle!!
- 1355 Get rid of Cape Cod Commission. Tax breaks for small businesses. Get rid of mandated "universal" health care.
- 1376 Public sewer hook-up/treatment.
- 1386 Get a new town manager.
- 1393 No wind farm (will decrease house values on Nantucket sound side). Sandy Neck off road permits are \$80 now instead of [\$]60.
- 1394 Cape wide beach stickers for year round residents would be a great idea. Free parking for canoe/kayak access Cape wide for residents.
- 1413 Strengthen town government vs. State and County government. Revert to full time Selectman with executive assistant vs. Town Manager or Town administrator with part time nominally paid Selectman.
- 2004 Continue to look into ways to reinstate Cape Cod to Boston Rail Service. Offer free long term parking at Transportation Center to encourage people who take bus (or to take railroad if it ever becomes part of commuter rail system) to park there rather than parking for weeks at a time in commuter lots and not enabling day travelers to park there.
- 2006 Provide more services to elderly homeowners: such as trash pick-up, snow plowing for those over 75, brush pick up in the spring. People on a fixed income that are physically unable can not take care of these needs.
- 2025 Have the cops stop harassing [sic] people, fix roads on time, ask what the people of Cape Cod need.
- 2029 Better justice system (police, lawyers)
- 2061 People following the laws, thereby making their life and lives of others easier; if everybody would work together.

- 2086 Now that Blaine Beauty School is here you have lost a great deal of parking because they have evening classes Mon-Thurs. One more we need a market downtown we the people in senior housing can get to it.
- 2095 A property tax reduction for disabled persons with limited income. Outer Cape Health Center needs a lot of improvement. I refuse to even go there. I see doctors in Boston instead.
- 2117 I'm hoping the economic downturn will be an incentive to begin tax and government cutting so there will be more incentive for people to develop businesses and families but the Cape like elsewhere in the Northeast has faith in a large government philosophy pre "environment" agenda that goes in for acre and 2 acre zoning, e.g., which is one of the things that caused the market in smaller family homes to disappear. In my town the anti-business atmosphere is palpable. Recent tax cuts ...
- 2119 Please, work on [unreadable] - system and the water and (Title 5) is a laugh!
- 2123 Have the people keep their rubbish off our roads.
- 2131 Widen Rt 28. Coordinate traffic lights. Get rid of traffic circles. Get more money to Senior Services.
- 2133 In my opinion, health and dental care for those persons who are over income for Mass Health/Connector/Common-Health but still income restricted and housing both affordable and handicapped, income restricted, are 2 of our most pressing issues. Any possibility that Cape Cod could lobby harder for State/Federal assistance in these areas? I realize that due to Gov. Patrick's necessary budget cuts we lost funding for the low income dental funding, but could towns step in - how about volunteers to staff administrative positions? I don't know that much about...
- 2165 Affordable housing for people of all ages. Viable transportation across the entire Cape. A fair tax base. Regionalize service areas - fire - police - education.
- 2198 More rail trails (bike trails).
- 2243 Make low price foreclosed property available to lower income current Cape residents (teachers, police, fire, municipal employees, etc).
- 2256 Cape Cod is a not so big town. Unfortunately, we get slammed every summer with tourists from everywhere. The streets, highways, beaches, stores, malls and restaurants are always packed due to the excessive [sic] amount of people. Cape Cod would be a more enjoyable place to be year round if it weren't so crazy some parts of the year.
- 2271 Consider what the "charm of Cape Cod" is suppose to be and is recognized for before building it up with big business and more roads.
- 2303 More dog parks. Less crack houses. More public basketball courts. Less construction on main roads at 4 PM. More seagulls, less seaweed.
- 2342 Those who can afford to share their wealth can do so without any fear and ridicule. Continued improvement to keep our services at their peak best e.g. the police, fire, health and all related.
- 2346 Stop cutting the services needed to support infrastructure.

3033 More places for the children to play and practice sports.

3042 In my opinion it need to make more street sewers and a better treatment to the water that comes into our homes to be consumed.

* “Most Needy” Household case numbers are underlined.

Question D: “Please write in *your* ideas or suggestions for making Cape Cod a better place to live.”

Question D: REDUCING TRAFFIC & ENHANCING PUBIC TRANSPORTATION

Category Responses

(10% of All Question D. Responses, 9% of Most Needy Household Question D. Responses)

Case #*

Hand-Written Comment

- 1011 More after school programs for children and young adults, and the ability for our youths to use a public transportation system for nominal fees.
- 1013 Allow more business (big) for kids to work. Public transportation. Housing for older people.
- 1024 Strict penalties for drunk/drugged drivers. Buses to Green airport. Train service. No more buildings.
- 1053 Public transit for those that need it. Better job opportunities and affordable housing.
- 1092 Public transportation should be provided everywhere on Cape.
- 1102 1. Put this survey online to conform to the Paperwork Reduction Act and to make life easier for all involved. 2. Ask people, if the roads were re-built for safe bicycle transportation, would they travel to and from work that way? 3. Budget and run a public service jobs program for residents of 5 years or more. Set up a training program for those that qualify by example in public service work so they can move into permanent private sector careers.
- 1107 Remove all rotaries. Prevent private enterprises from using public land (i.e. Cape Wind).
- 1109 Keep it simple. Less traffic. Assist those who need help.
- 1119 Need train service to Boston from Hyannis, West Barnstable, or Buzzards Bay.
- 1124 Another bridge over the canal (emergency evacuation) More public transportation.
- 1146 Need better bus service and bus stops (permanent) along 28, every 15 minutes. Will relieve car congestion.
- 1179 More inter city (town) transportation.
- 1207 Better public transportation.
- 1213 Better public transportation. Lower insurance rates on homes.
- 1219 More public transportation. How about a monorail down the center of Rt. 6?

- 1228 The appearance of the Cape is very unpleasant. There is a lot of litter in the streets and road sides. Plantings in traffic circles are overgrown and uncared for. The beaches are not always clean. Weeds abound and sand in the streets does not seem to be cleaned up after winter. The exterior of public school grounds have been ignored. The problems of the homeless people seem very severe in this area. This has been an ongoing problem for many years. It seems to be making other people fearful. Why can't the needs of these unfortunate people be met? Our visiting son went mountain biking on the trails in W. Barnstable and was approached by various men who were not interested in "mountain biking" - **one man even stood in the bike path blocking the way**. This is not the way the public areas should be. We may have to consider leaving Cape Cod in order to enjoy safe family vacations.
- 1235 **Continue to improve roads and transportation especially for elderly.** Make more beaches accessible.
- 1242 **Better local transportation so cars aren't so needed and more sidewalks and bike paths.**
- 1245 More affordable housing. Town sewerage (over the next 5/10 years) to improve environment and preserve Cape's beauty. Protection against price gouging (e.g. homeowner's insurance, supermarket **transportation costs added**). Programs to keep property taxes in line.
- 1264 Regionalize services. **Better transportation options - long hours and Sunday service.**
- 1321 Stop building - homes, business structures. Ups & down the Cape, business buildings stand empty. They look shabby. Upgrade and re-use what is already here. Tear down ugly, abandoned buildings. Increase assistance to historic properties. Put more stringent controls in place re: restoration of historic buildings. Do not allow them to be changed to the point of bastardization! **Stop widening roads!! There is nothing aesthetically pleasing about pavement, and traffic lights, and too much signage.**
- 1324 **Public transportation.** Town wide sewers and treatment plants.
- 1329 Make basic human needs more affordable for low-income single moms. **Affordable public transportation not just for the old and handicapped.**
- 1385 Higher wages, **affordable public transportation.**
- 1395 **Improve public transit.**
- 1404 Lower electric bills. **Public transportation.** Higher paying jobs and more jobs for people that need to work.
- 1410 More affordable housing, social services, **public transportation**, young families can not afford to stay here without help. They are the future of the Cape.
- 2004 **Continue to look into ways to reinstate Cape Cod to Boston Rail Service. Offer free long term parking at Transportation Center to encourage people who take bus (or to take railroad if it ever becomes part of commuter rail system) to park there rather than parking for weeks at a time in commuter lots and not enabling day travelers to park there.**
- 2007 **Make it easier for people who don't have cars.** Jobs are only seasonal - a lot of them – make them year round.

- 2016 More bus service would be nice.
- 2030 The New Haven RR revitalized, utilized for public transportation. Affordable housing specifically for transient employment. More wind and solar power utilization.
- 2037 More frequent public transportation and routes so car is not necessary.
- 2040 In summer, left turns only at traffic lights.
- 2057 Expanded airport, train (Amtrack), bus - direct to Logan. University (or something better than CCCC)
- 2058 Bring the railroad to the lower Cape. Thank you for the "Flex Bus".
- 2069 A train running from someplace on the Cape to Plymouth/Boston. Care Care - quality medical care for all Cape Cod residents. More community acupuncture (like Acufor All in West Dennis) locations on the Cape. A very affordable and healthy healthcare model.
- 2076 Change services in Barnstable - more like Falmouth or Lower Cape (rides to doctors, shopping, help in shoveling etc.) Improve transportation (nights, weekends) and more services to outlying areas (ex not Hyannis, Falmouth or Mashpee which have more buses.)
- 2115 Bomb the bridges!
- 2125 Better transportation infrastructure.
- 2131 Widen Rt 28. Coordinate traffic lights. Get rid of traffic circles. Get more money to Senior Services.
- 2149 More transportation. More work opportunities. Maybe a second hospital.
- 2165 Affordable housing for people of all ages. Viable transportation across the entire Cape. A fair tax base. Regionalize service areas - fire - police - education.
- 2176 More and more frequent bus service.
- 2226 Move it some place warm and less summer people. Transportation (public) to Green airport.
- 2324 Better public transportation. Better funding for shelters and non-profits. Make more shelters Cape Wide instead of putting all in Hyannis and address the homeless issue.
- 2325 Better public transportation. More funding for Arc of Cape Cod.
- 2327 Better public transportation. More regular rider service. Improved train access to and from off Cape.
- 2363 Public transportation on Rte 151, more stuff for teenagers to do.
- 3015 Have public transportation accessible to all. More sources for jobs.
- 4009 To have more transportation and more jobs
- 4011 To do the best job in Cape Cod, to live in Cape Cod we need people that will help us in education, food, and public transportation and to be able to drive the cars our selves. We need a driver's license to be able to transport our children to schools and other things, like work and in case of emergencies.

* "Most Needy" Household case numbers are underlined.

Question D: “Please write in *your* ideas or suggestions for making Cape Cod a better place to live.”

Question D: MANAGING COST OF LIVING (PRICES OF NON-HOUSING ITEMS) Category Responses

(9% of All Question D. Responses, 10% of Most Needy Household Question D. Responses)

Case #*

Hand-Written Comment

- 1002 Difficult to do in current economic climate but I hope we can work together to find ways to keep the Cape affordable - do not want it to become a wealthy enclave like the Hamptons.
- 1007 Healthcare on Cape Cod is the biggest travesty right now. We need to really take care of this. Also - housing in general is also a problem for people of most classes. I believe the straight middle class has the hardest time and is slowly being pushed out. It's difficult to make an "honest living" and live a normal decent type of life. Either you are in an income bracket so high that it's not an issue or you are poor enough to receive the "hand-outs". Hard-working middle class Cape Codders have no options. They do not qualify for any type of special assistance or hand-outs. They are mostly working 2 or 3 or even 4 jobs to live and pay bills and to live honestly and with self-pride - meanwhile, a large portion of this income goes to the poor and elderly. The imbalance of it all is, frankly, astounding to me.
- 1041 Need to make employers understand the cost of living and the pay scale that is required to live here. We are 40 and have lived here since teens (both). Just can't make it here with the cost of housing. Our mortgage is 350K. It's just too much with expensive utilities on top of it. We are lucky to have a new efficient home and the utility bills are unbelievable. Energy Star everything.
- 1052 More available moderate priced housing. High price of food.
- 1059 As you can see from answers in "C" above we can only hope that elderly citizens can find some relief from already high costs of living, but more so the costs that will face us in the near future. There are areas in the Carolinas and Virginia where property taxes are only about \$200 per year, and some where elderly citizens are even exempt. This is for homes, 2/3 bedrooms on property of about one acre. It sure is becoming more and more tempting. Yet we hate the thought of being forced to move away from the Cape, which we love.
- 1063 Reduce cost of house insurance.
- 1078 More affordable housing options. More services welcoming "wash ashores" to the area. More affordable "family" entertainment. Verizon Fios internet. A "universal" beach sticker for residents.
- 1079 Senior discount for real estate taxes. Major push for improving homeowners insurance offerings.
- 1112 Lower prices for landfill. Senior living condos for those not needing a nursing home. Better town management of our towns. Down size libraries to one very large library for town residents. Same for fire stations.

- 1136 More affordable housing, food, gas, utilities, etc.
- 1137 More places for entertainment. Reduce the food cost.
- 1139 Prices should be more competitive with off-Cape prices, especially food and gas. Lower taxes through consolidation of similar town services. Seems like every town/village have services that could be combined without significant reduction of service.
- 1150 More affordable housing so that young people growing up on the Cape can afford to live and work here.
- 1153 Reduce the cost of living.
- 1157 Affordable housing incentives but not at the cost of using up our precious open space. Our schools should focus more on real life issues such as financial responsibility - legal problems, drug and alcohol education. MCAS scores don't make it!
- 1170 Can understand the 6A or a home with historic history keeping with the history. When someone wants to build what they want and have for a home without so many permit costs or designs or plans with list of everything going into house. So many times when building ideas or other items change to what owner wants so as long as there safe. No need of all plans needed for landscaping - plants - lighting and a lot of times when building costs limit owners and expenses get out of hand. Allow owners to move in with safety issues for living acceptable. If owners want windows all around home no need for any energy plans. This is America plus English should be our language. Anyone else that comes here needs to learn English and read it.
- 1198 More affordable to allow for younger families to remain on Cape Cod - zoning practices to restrict "trophy houses". An increased appreciation for and commitment to preservation of habitat to encourage and preserve wild life diversity i.e. coyotes.
- 1213 Better public transportation. Lower insurance rates on homes.
- 1245 More affordable housing. Town sewerage (over the next 5/10 years) to improve environment and preserve Cape's beauty. Protection against price gouging (e.g. homeowner's insurance, supermarket transportation costs added. Programs to keep property taxes in line.
- 1248 Put an end to the "business" part of nursing homes. (Taking peoples homes and life savings). All they want is every bed full and as little staff as possible. A bankrupt nursing home is not going to help anyone out the door.
- 1250 Do not allow price gouging.
- 1252 More bike trails, walking paths, open natural spaces (green space), protection of environment and natural beauty. More affordable housing. Protect small town environment = save our small towns. Support villages as viable work residential areas. Enhance small business.
- 1304 PCP's that remain. I have had 5 PCP physicians since I moved here 14 years ago. Doctors that care. Less specialists who are more expensive to go to.
- 1319 Dental services that are affordable seriously needed.
- 1329 Make basic human needs more affordable for low-income single moms. Affordable public transportation not just for the old and handicapped.

- 1336 Many seniors on C.C. do own their own small condo or home. In this economy - we are all forced to make choices about staple items. There should be some help for people especially with electric and fuel bills - so the elderly are not constantly going into savings to keep up. Sometimes this aid seems to be for people who do not own property.
- 1368 Increased respect and care for the environment. Decrease the cost of living re: food prices, gas, etc.
- 1373 Not so expensive. It is not a tourists place for everyone; some live here all year long.
- 1392 People who live here should get discounts on food, gas, etc. over people who vacation or "summer" here.
- 1404 Lower electric bills. Public transportation. Higher paying jobs and more jobs for people that need to work.
- 1410 More affordable housing, social services, public transportation, young families can not afford to stay here without help. They are the future of the Cape.
- 1414 Even before the recent global economic focus, having good jobs was always a challenge for keeping "young people" here. Need to develop a more year round economy. Rents need to be more affordable. Let's get back to employing college kids in the summer then visas won't be as big of an issue. But I realize t hat is a whole economic issue. Who will work for what wage. In light of the current economic problems and students needing financial assistance, perhaps new focus could be given to this issue.
- 2031 Make things less expensive.
- 2049 I would suggest better affordable housing. Just because I do not have children, but I do have a dog, doesn't mean I don't need or deserve a clean, safe place to live. I would also suggest more activities that are easier to afford. I love yoga, but can't pay up to \$19 for one class.
- 2094 More paid for services, food availability, better quality food pantry, need \$ for items such as milk, eggs, butter, meats, fresh veggies.
- 2153 More affordable housing.
- 2160 Lower grocery prices.
- 2164 Make Cape Cod accessible to all - not just wealthy retirees.
- 2171 I feel there needs to be more affordable housing to attract workers and young families. Health/dental care needs to be more available. "Health care as a human right".
- 2175 Jobs. Money (cost of living).
- 2244 To have lower priced food and services for age 65 and over. It is most costly to live here on a fixed income.
- 2263 Stop all the building! Provide better services for low income people in the court system! Drop the prices of food! We need better places to live! Lower rent! More jobs!
- 2281 Cape has very high senior population - prices need to reflect this and not soak people in this age bracket. Many can't afford.

2330 More affordable housing, more help for low income familys [sic]. More judges in court for faster trails [sic], etc.

* “Most Needy” Household case numbers are underlined.

Question D: “Please write in *your* ideas or suggestions for making Cape Cod a better place to live.”

Question D: INCREASING THE SUPPLY OF AFFORDABLE HOUSING

Category Responses

(9% of All Question D. Responses, 12% of Most Needy Household Question D. Responses)

Case #*

Hand-Written Comment

- 1007 Healthcare on Cape Cod is the biggest travesty right now. We need to really take care of this. Also - housing in general is also a problem for people of most classes. I believe the straight middle class has the hardest time and is slowly being pushed out. It's difficult to make an "honest living" and live a normal decent type of life. Either you are in an income bracket so high that it's not an issue or you are poor enough to receive the "hand-outs". Hard-working middle class Cape Codders have no options. They do not qualify for any type of special assistance or hand-outs. They are mostly working 2 or 3 or even 4 jobs to live and pay bills and to live honestly and with self-pride - meanwhile, a large portion of this income goes to the poor and elderly. The imbalance of it all is, frankly, astounding to me.
- 1010 Wide spread sewerage treatment. Lower housing costs especially for young adults to enable them to live here.
- 1013 Allow more business (big) for kids to work. Public transportation. Housing for older people.
- 1029 For one thing, put a cap on building especially "McMansions". The Cape is headed toward looking like New Jersey, woods all gone and houses and condos everywhere. Eventually tourists won't want to come here - it will be too much like where they live.
- 1032 I can't do much - I vote where its appropriate and contribute regularly to the Housing in Hyannis - I wish I could do more! The Family Service Center does so much but its never enough until we get the basics rights.
- 1041 Need to make employers understand the cost of living and the pay scale that is required to live here. We are 40 and have lived here since teens (both). Just can't make it here with the cost of housing. Our mortgage is 350K. It's just too much with expensive utilities on top of it. We are lucky to have a new efficient home and the utility bills are unbelievable. Energy Star everything.
- 1052 More available moderate priced housing. High price of food.
- 1053 Public transit for those that need it. Better job opportunities and affordable housing.
- 1120 Question 18 was confusing for me. Housing to me includes heat, taxes, electricity, insurance, water, maintenance. Overall - the survey was well though out.
- 1136 More affordable housing, food, gas, utilities, etc.
- 1150 More affordable housing so that young people growing up on the Cape can afford to live and work here.

- 1157 **Affordable housing incentives** but not at the cost of using up our precious open space. Our schools should focus more on real life issues such as financial responsibility - legal problems, drug and alcohol education. MCAS scores don't make it!
- 1223 As the population ages we will require more service type people and **they will require affordable housing**. We will also require sewage systems to protect our environment and alternative energy solutions.
- 1245 **More affordable housing**. Town sewerage (over the next 5/10 years) to improve environment and preserve Cape's beauty. Protection against price gouging (e.g. homeowner's insurance, supermarket transportation costs added). Programs to keep property taxes in line.
- 1252 More bike trails, walking paths, open natural spaces (green space), protection of environment and natural beauty. **More affordable housing**. Protect small town environment = save our small towns. Support villages as viable work residential areas. Enhance small business.
- 1257 **Mandate affordable housing**.
- 1265 **Affordable housing**. Better care for children and the elderly. A renewed business plan to keep young people on Cape after college.
- 1348 Preserve our heritage - the fishing fleet, historic properties. **Provide more affordable housing near town centers**.
- 1352 **More housing**, friendly to the arts. Help to let young people to move here and settle down.
- 1375 Create jobs, lower taxes, excise and any sales taxes. **Create affordable housing** and fairness to all income levels. Hire Americans and not any special visa citizens. Help locals first and not foreigners. Respect those who want to live here year round.
- 1410 **More affordable housing**, social services, public transportation, young families can not afford to stay here without help. They are the future of the Cape.
- 2030 The New Haven RR revitalized, utilized for public transportation. **Affordable housing specifically for transient employment**. More wind and solar power utilization.
- 2032 Appeal to young adults with college education i.e. **affordable housing**, better job opportunities and room for advancement.
- 2049 **I would suggest better affordable housing**. Just because I do not have children, but I do have a dog, doesn't mean I don't need or deserve a clean, safe place to live. I would also suggest more activities that are easier to afford. I love yoga, but can't pay up to \$19 for one class.
- 2051 **More affordable housing/rentals**.
- 2055 **Have better housing**.
- 2059 **Affordable housing**.
- 2063 **They could use more housing here in P-town for lower income people and those who have illness**.
- 2067 **Affordable housing**.
- 2083 **We need more housing for all the people coming to Cape Cod and not leaving**.

- 2133 In my opinion, health and dental care for those persons who are over income for Mass Health/Connector/Common-Health but still income restricted and housing both affordable and handicapped, income restricted, are 2 of our most pressing issues. Any possibility that Cape Cod could lobby harder for State/Federal assistance in these areas? I realize that due to Gov. Patrick's necessary budget cuts we lost funding for the low income dental funding, but could towns step in - how about volunteers to staff administrative positions? I don't know that much about...
- 2136 Public transp. Direct from Ptown - Hyannis - Transp. Ctr. Stops in Wellflt [sic]; Orleans. Public initiative to discuss and address substance use disorders. Public initiative to employ/house/offer case management to homeless individuals and families. Strict environmental controls/Alt. energy.
- 2139 Get affordable housing!!!
- 2153 More affordable housing.
- 2165 Affordable housing for people of all ages. Viable transportation across the entire Cape. A fair tax base. Regionalize service areas - fire - police - education.
- 2219 Affordable housing for people.
- 2243 Make low price foreclosed property available to lower income current Cape residents (teachers, police, fire, municipal employees, etc).
- 2330 More affordable housing, more help for low income familys [sic]. More judges in court for faster trails [sic], etc.
- 2331 Work to provide sustainable housing and job opportunities for young people and families. Build community.
- 2333 Affordable housing, help homelessness.
- 2336 Affordable housing for low income people and homeless population.
- 2343 Pay people more money and affordable housing.
- 2347 You've done a great job, lays it up. I've only been here 1 1/2 yrs - I'd stay if it weren't for a) cold, b) housing prices and 3) fact that it won't be here in 70-80 yrs, when ice meets more.
- 3004 I would like to see more opportunities for people to live in Cape Cod, the houses be more affordable.

* "Most Needy" Household case numbers are underlined.

