Program Overview
MassHealth
Office of Long-Term Care

Coordinated Care Systems
Senior Care Options and PACE Programs

Kenneth J. Smith, Director of the Office of Long Term Services and Supports
Development of Coordinated Care Programs

- SCO development built upon the lessons learned from PACE
  - Initially authorized by state legislation and through a memorandum of Understanding with CMS, SCO permits Massachusetts to serve a broad group of seniors
  - The SCO program began as a demonstration project in 2004
Objectives of the SCO Program

- Maintain seniors in their homes and communities by integrating all aspects of preventive, acute and long term care
- Establish accountability for delivery, coordination, and management of quality medical service and supports
- Integrate Medicaid and Medicare programming and financing
Senior Care Options Program

- EOHHS Contracts with 5 Senior Care Organizations
- The Senior Care Organizations are Medicare Advantage Special Needs Plans
- EOHHS and CMS integrate the oversight of the program
SCO Enrollees

- Voluntary participation
- Age 65 and over
- Eligible for MassHealth Standard (can be eligible for MassHealth Standard through the Frail Elder Waiver)
- May or may not have Medicare (A and/or B)
- Can live in any setting (in the community or a facility)
SCO Program Structure

- Managed Care Program
  - All enrollees must select a Primary Care Physician
  - All enrollees must see in network providers

- Integrates MassHealth, Medicare and other community services
  - All MassHealth services, including comprehensive behavioral health services
  - All Medicare services, including Part D
  - Community services (1915c waiver services): Meals on Wheels, Homemaker services, etc.

- Members have one card and providers bill one place
Benefits for SCO Enrollees

- Upon enrollment, and individualized care plan is developed for every member
- Primary Care Team for members with complex care needs
  - Primary Care Physician
  - Nurse Care Manager
  - Geriatric Social Worker (from the local ASAP)
- Primary Care Physician/Team coordinates all of the enrollee's services
- Access to Nurse Care Manager 24/7
- No co-payments or out of pocket costs
Benefits for SCO Enrollees

- Electronic Centralized Enrollee Record - current, confidential, and available to care team 24/7
- Full scope of health care services including pharmacy without co-pays or deductibles
- Access to full range of community supports through geriatric social work expertise from the Aging Service Access Points (ASAPs)
- Relief from Medicare and Medicaid administrative processes
Senior Care Organizations

- 5 Senior Care Organizations contract with EOHHS
  - Commonwealth Care Alliance: non-profit, SCO is their only business
  - United HealthCare: for-profit, subsidiary of United Health
  - NaviCare: non-profit, offered by Massachusetts based Fallon Community Health Plan (2013 service area expansion to Barnstable county)
  - Senior Whole Health: for-profit, small health plan offering SCO-like product in NY
  - Tufts Health Plan is offering SCO in Barnstable County
- All of the Senior Care Organizations hold the same contract with EOHHS
SCO Payment Model

- Separate MassHealth and Medicare monthly capitation payments
- MassHealth rates:
  - 24 rating categories—supporting different levels of community care and nursing facility services; rate incentive to encourage community care
  - Based on historic MassHealth spending
  - Budget Neutral (expenditures do not exceed fee for service spending)
  - No exclusions or “wraps”
- Medicare rates: diagnosis-based rates per Medicare Advantage
Contract Oversight and Program Evaluation

- Monitored by CMS and the State through formal reporting
- Contract includes performance measures and quality of care indicators
- SCO program evaluation
  - Finding: from 82 interviews about member experience with the SCO program were very positive. UMass Medical School - December 2007
  - Finding: The impairment levels of SCO enrollees entering nursing facility is higher than in comparable non-SCO populations. Nursing facility cohort study - JEN Associates March 2010
Contact information

MassHealth SCO Line: (888)885-0484
Commonwealth Care Alliance: (866)610-2273
Evercare: (800)393-0939
NaviCare: (877)700-6996
Senior Whole Health: (888)566-3526
Tufts Health Plan: (855)880-0056
PACE: Program of All-inclusive Care for the Elderly

PACE is a fully capitated Medicare and Medicaid managed care program authorized under federal regulation and managed jointly by MassHealth and the Centers for Medicare & Medicaid Services (CMS).
PACE

- Two rate cells methods for participants:
  - Medicare and MassHealth
  - MassHealth only
Determination of MassHealth Eligibility

- For a MassHealth member to be eligible to apply for enrollment in the PACE program, the member must be
  - Aged 55 or over,
  - Reside in a geographical area served by a PACE provider, and
  - Be enrolled in MassHealth Standard
Enrollment Requirements

- The MassHealth member must choose to enroll in PACE voluntarily.
- Agree to receive all services from the PACE organization, except in the case of an emergency or when traveling temporarily out of the service area; and
- Agree to assist his or her primary care physician or primary care team in developing an individualized plan of care.
Prospective PACE members must:

- Be screened by a registered nurse from the PACE provider
- Must meet the level of care required for nursing home services as certified by MassHealth standards
- Are capable of safely residing in the community setting
PACE

PACE Programs in Massachusetts

- Named Elder Service Plan (ESP) in Massachusetts
- Six programs exist now
- Four expansions are in process
- Two new PACE programs are working on applications