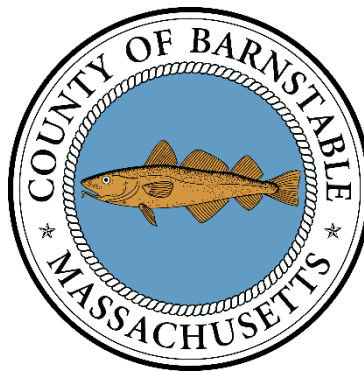


BARNSTABLE COUNTY DEPARTMENT OF HUMAN SERVICES PLAN

July 2016 – June 2018



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Mission of the Department of Human Services

The Department's mission is to:

1. Plan, develop, and implement programs which enhance the overall delivery of human services in Barnstable County and,
2. Promote the health and social well-being of County residents through regional efforts that improve coordination of services.

The Department has a record of organizing regional approaches that promote health and wellness for underserved populations by mobilizing a community response to needs identified through data collection, analysis, and evaluation.

Primary Role

The Department's primary roles are to:

- Convene
- Communicate
- Connect
- Facilitate
- Plan

Guiding Principles

The following principles and strategies guide the Department's work:

- Focus on policy, systems and community change rather than on individual behavior
- Integrated approach to prevent topical and systems silos
- Asset focused approach building on strengths while addressing needs
- County-wide approach with attention to underserved areas
- Action is based on qualitative and quantitative data and evidence based practices

Health and Human Services Advisory Council

In 2003 the Barnstable County Commissioners adopted Ordinance 03-19 which established the Health and Human Services Advisory Council. The Advisory Council, in conjunction with the Department of Human Services, is responsible for providing advice concerning the human service needs of the residents of Barnstable County. A major purpose of the Advisory Council is to assist in the development of a Health and Human Services Plan which identifies issues for action by County government.

Healthy Connected Cape Cod

Healthy Connected Cape Cod is the conceptual framework that ties together the work of the Department. The principal aim is undertaking regional approaches to plan and implement activities that promote health and well-being for County residents by engaging residents, health and human service organizations, coalitions and networks throughout Cape Cod

The following diagram highlights the major health and human service focus areas for the Department for 2016 -2018:



FOCUS AREAS AND OUTLINE OF MAJOR RESPONSIBILITIES

1.0 Focus Area: Health Promotion

Aim: To coordinate and support regional efforts that improve health outcomes for county residents.

1.1 Prevention and Wellness Trust Fund

Major Responsibilities:

- Department acts as the Coordinating Partner
- Provide staffing to the PTWF

2.0 Focus Area: Housing and Homelessness

Aim: Provide staffing and coordination to Regional Network to Address Homelessness and coordination of several grant funded programs of regional impact.

2.1 Regional Network to Address Homelessness:

Major Responsibilities:

- Convene Regional Network
- Staff Regional Network
- Provide oversight, assist in planning and executing strategies outlined in the *Regional Plan to Address Homelessness*

2.2 HUD Continuum of Care

Major Responsibilities:

- Collaborative Applicant for CoC Program
- Administer Planning Grant and CES Grant
- Staff CoC
- Undertake Annual PIT
- Implement Coordinated Entry System
- Plan and execute strategies outlined in CoC that are the responsibility of the County
- Grantee Monitoring
- Identify areas for collaboration with Regional Network Plan and with HOME Consortium

2.3 HOME

Major Responsibilities:

- Convene Barnstable County Home Consortium
- Administer Down Payment Closing Cost Program RFP
- Administer Monitoring and Inspections RFP
- Conduct Environmental Reviews for new projects

- Commit HOME funds for eligible projects

3.0 Focus Area: Behavioral Health

Aim: To support to regional behavioral health initiatives by providing data analysis, technical assistance, resources, and leadership.

3.1 Regional Substance Use Council

Major Responsibilities:

- Convene and staff regional Substance Use Council and its workgroups
- Coordinate across the region in order to be better aligned and prepared for grants and funding opportunities
- Establish communication infrastructure
- Identify gaps and disparities in the service system
- Maximize interagency collaboration
- Maintain regional data
- Administer MOAPC and SAPC grants

3.2 Network of Care Public Health and Behavioral Health Websites

- Maintain and expand website
- Provide community education
- Promote and publicize resource

4.0 Focus Area: Aging and Disability

Aim: To support regional efforts that improve coordination of services and address unmet needs.

4.1 ADA Coordination

- Develop and maintain an on-line library of federal, state, and local resources for ADA Compliance
- Director is the ADA Coordinator for Barnstable County and responsible for handling ADA grievances when they arise at County.

4.2 SHINE

Major Responsibilities:

- Provide staffing and administrative support for Regional SHINE program
- Implement outreach and marketing plan, specifically targeting underserved populations
- Monitor and analyze client contact and utilization reports generated by State Health Insurance Program
- Continue to seek additional funding sources to support program operations
- Train and manage + 60 SHINE volunteers

4.3 Planning

- In 2017 the Department will begin working with a steering committee comprised of Elder Services, COAST co-chairs, CCRTA, Community Benefits to undertake a regional planning effort.
- Yarmouth COA has offered funding from a TUFTS grant seeking contractual position to coordinate a regional planning effort.

4.4 Gerontology Intensive Certificate Program

- Since 2015 the Department supports this certificate program at Cape Cod Community College designed to provide education for people working in the field of gerontology.

5.0 Additional areas of focus for 2017/2018

- Update *Socio- Economic Landscape Report*
- PWTF 2.0 and possible reauthorization of PWTF
- Participate on Regional Housing Market Panel with Cape Cod Commission