



**BARNSTABLE COUNTY DEPARTMENT OF HUMAN SERVICES  
BARNSTABLE COUNTY HEALTH & HUMAN SERVICES ADVISORY COUNCIL**

POST OFFICE BOX 427 BARNSTABLE, MASSACHUSETTS 02630

OFFICE (508)375-6628  
FAX (508)362-0290

E-mail  
[humanservices@barnstablecounty.org](mailto:humanservices@barnstablecounty.org)  
Web  
[www.bchumanservices.net](http://www.bchumanservices.net)

**Barnstable County Health and Human Services Advisory Council  
Thursday, October 26, 2017, 9:00 –11:00AM  
Harborview Conference Room, Barnstable County Complex**

	<b><u>In attendance (Members):</u></b>
<b>Barnstable County Commissioners Appointed Representative:</b>	Ron Beaty (Rep)
<b>Barnstable County Human Rights Commission:</b>	
<b>Barnstable County Regional Substance Abuse Council:</b>	
<b>Behavioral Health Provider Coalition of Cape &amp; Islands:</b>	Diane Wolsieffer (Rep), Dan Gray (Alt)
<b>Cape &amp; Islands District Attorney's Office:</b>	Kathy Quatromoni (Rep)
<b>Cape &amp; Islands Health Agents Coalition:</b>	
<b>Cape &amp; Islands Maternal Depression Task Force:</b>	
<b>Cape &amp; Islands Regional Domestic Violence Council:</b>	Cheryl Crowell (Rep)
<b>Cape &amp; Islands Regional Network on Homelessness:</b>	Paula Schnepf (Rep)
<b>Cape &amp; Islands Suicide Prevention Coalition:</b>	
<b>Cape &amp; Martha's Vineyard Community Health Center Network:</b>	
<b>Cape Cod Child Development:</b>	Anne Colwell (Rep)
<b>Cape Cod Family Resource Center of Family Continuity:</b>	
<b>Cape Cod Grant Makers Collaborative:</b>	Dara Gannon (Rep)
<b>Cape Cod Healthcare Community Benefits:</b>	Lisa Guyon (Rep)
<b>Cape Cod Hunger Network:</b>	Brenda Swain (Rep)
<b>Cape Cod Neighborhood Support Coalition:</b>	
<b>Children's Cove:</b>	Kristine Monteiro (Alt)
<b>Community Action Committee of Cape &amp; Islands:</b>	
<b>Community Health Network Area (CHNA):</b>	Brenda Vazquez (Rep)
<b>Community Network of Cape Cod (formerly BCCCYF):</b>	
<b>Councils on Aging Serving Together (COAST):</b>	Madeline Noonan (Rep)
<b>Disability Network:</b>	
<b>Elder Services of Cape &amp; Islands:</b>	Ellen McDonough (Rep)
<b>South Coastal Counties Legal Services:</b>	Ray Yox (Rep)
<b>Tri-County HIV/AIDS &amp; Hepatitis C Consortium of Cape &amp; Islands:</b>	
<b>Upper Cape Health &amp; Human Services:</b>	Gail Wilson (Rep), Suzie Hauptmann (Alt)
<b>Wampanoag Tribal Health Center:</b>	
<b>YMCA Cape Cod:</b>	PJ Richardson (Alt)

**Staff:** Barnstable County Department of Human Services: Beth Albert, Kathie Callahan, Kim Slade, Melissa Janiszewski, Patty Watson, and Martha Taylor.

**Elected Officials:** Assembly of Delegates: Ø County Commissioners: Ron Beaty

**Guests:** Jeanne Groetzinger -Bay Cove, Joanne Mazar – Community Health Center of Cape Cod, Chelsey Auger, Family Resource Center

**Unable to attend:** Barbara Burgo, Alan Milsted, Beverly Costa-Ciavola, Rachel Berggren, Deidre Arvidson, Kim Concra, Paul Melville, Terriann Polumbo, Sunny Jones, Nora Kent

- **Welcome/Introductions:** Beth Albert, Dept. of Human Services facilitated the meeting and welcomed the group. Introductions were made by individuals.
- **Business:**

- **Approval of July 27, 2017 minutes:** Brenda Swain motioned, seconded by Kathy Quatromoni to approve the July 27, 2017 minutes as written. Unanimously approved.
- **Department Updates:**
  - **New Hires:** Beth introduced Martha Taylor who was hired by the Department of Human Services as the Program Manager for the Continuum of Care. She started on October 2<sup>nd</sup>. Beth also reported that Sheila Curtis, Program Manager for the Regional SHINE Program retired and Tracey Benson has been hired as the new Program Manager. Tracey started on September 25<sup>th</sup>.
  - **Program & Staff Reports:**
    - **MOAPC** - Melissa Janiszewski, Program Specialist: Barnstable County received a grant from the Cornerstone Charitable Foundation to promote the 911 Good Samaritan Law and produced a video and PSA, rack cards on how to recognize and respond to an overdose, and bathroom hangers for public restrooms. Melissa is working with the Mashpee Substance Use Task Force on a Workforce Forum that will focus on substance use and opioid use in the workplace. The Forum is planned for December 6<sup>th</sup> at New Seabury Resort and is sponsored Mashpee Chamber of Commerce.
    - **SAPC** - Kim Slade, Program Specialist: Creating educational packets to be distributed in schools to athletes. Also working on pre-prom recommendations for schools. The 2<sup>nd</sup> Annual Parent Summit, My Choice Matters: Building Parent Muscle is scheduled for Sunday, November 5, 2017, 11 AM-3 PM at the Cape Codder Resort. Media ads created for the My Choice Matters campaign have begun airing on local radio stations.
    - **Project Specialist:** Patty Watson: Continuously working to keep the Human Services website updated with timely information and announcements of interest to the human services community. The Department has numerous publications available with information on the various programs that the department supports, emergency hotlines, regional substance use resources and more. These publications are available today for distribution. Also available is a bookmark with the departments website [www.bchumanservices.net](http://www.bchumanservices.net) for handy reference. The Department also publishes two newsletters, the Human Services newsletter (bi-weekly) and the Regional Substance Use newsletter (monthly).
  - **Healthy Aging – Cape Cod:** Steering Committee meets quarterly to discuss shaping the framework of this initiative. A sub-group was formed to look at workflow gaps and services. An Elder Summit was held on October 23<sup>rd</sup> in Wareham to address homelessness issues among elders. The summit was prompted by data collected Catholic Social Services has reported that 34% of individuals at the shelter are age 60 or above. Next steps include a convergence on Cape Cod to look at gaps for elders.
  - **Socioeconomic Landscape Report:** Beth reported that the Dept. of Human Services produced a Socioeconomic Landscape Report in 2013. Sections of the report have been updated as needed. Updated data is available on request. Vaira Harik is available for 1:1 consults to provide information based on need. Vaira is also working on an addendum to this report through 2015 to update commonly requested information and add a selection of new indicators.
- **Presentation: Cape and Islands Emergency Service Program – Joanne Groetzinger:** Since May of 2016 this service is managed by Boston Medical Center through its partners Bay Cove Human Services, Vinfen Corporation and Cape Cod Hospital.
  - The Cape & Islands Emergency Services Program provides 24-hour response via their toll-free hotline 1-800-981-4357, to adults and youth in need of crisis intervention for mental health and

substance use concerns. The team delivers services in the community (e.g. schools, homes), at urgent care centers, and, if necessary to address medical or safety concerns, at local emergency departments. Call center clinicians will provide information, referral or arrange an in-person evaluation.

Mobile Crisis Intervention (MCI) serves youth under the age of 21 and provides short-term service to youth and family caregivers experiencing a behavioral health crisis with up to 7 days of intervention and services. The Urgent Care Center located at 270 Communication Way in Hyannis offers an office-based evaluation if desired. They also provide urgent psychopharmacology by appointment. The adult Community Crisis Stabilization (CCS) program serves persons 18 years of age and older, providing short-term crisis intervention over a 3-5 day stay, however, there are no respite beds in this region. This program is a successful alternative or diversion to inpatient hospitalization. Program services individuals that are not insured, on MassHealth or one of its subsidiaries. Individuals with private insurance may be evaluated and referred to other providers and/or the hospital emergency room.

- **Advisory Council Representative Updates:**

- Paula Schnepf: A meeting on housing court expansion to the Cape is scheduled for October 30, 2017 at 8:30 AM in the Harborview Conference Room. Affordable Housing training, part 2) scheduled for 10/31/17, 9-11:30, Harborview. Part 1 repeat 11/4/17.
- Madeline Noonan: attended the State conference of Mass Councils on Aging.
- Kristine Monteiro: Children's Cove held the Champions for Children event.
- Gail Wilson: Mashpee Substance Use Task Force facilitates monthly drop-in nights at the Community Health Center of Cape Cod in Mashpee. The Task Force is also coordinating a Workforce Forum on substance use in the work place. Working with CORD to engage individuals to participate in CORD's Mobile Food Pantry.
- Cheryl Crowell: Next Regional Domestic Violence Council meeting 1/22/18, 1-3 PM.
- Dan Gray: Behavioral Health Provider Coalition meeting 12/14/17 – 4:30 – 6:00
- Anne Colwell: Community Health Network (CHNA) 11/9/17 in the Harborview. Cape Cod Child Development (CCCD) has openings in the infant, toddler, and pre-school programs. Free, low-cost and private pay available. CCCD is merging with the Children's Museum and will offer a comprehensive array of programming.
- Ray Yox: South Coastal Counties received a new federal grant to provide civil legal assistance to victims of crimes with no income eligibility requirements. Three new attorneys have been recruited to assist with this program.
- Brenda Vazquez: CHNA meets monthly and is discussing at social determinants.
- Brenda Swain: Falmouth Service Center is seeing a trend in #'s increasing for individuals needing assistance. The Hunger Network teamed up with Cape Cod Organic Farm and harvested 3 tons of fresh produce to be distributed at local food pantries.
- Suzie Hauptmann: Falmouth Human Services will release next RFP for funding.
- Ellen McDonough: Elder Services of C&I is seeing increase in #'s seeking services.

- **Adjournment:** Meeting adjourned at 10:35 AM

***NEXT QUARTERLY MEETING: January 25, 2018  
Harborview Conference Room, Barnstable County Complex***

Respectfully submitted: Kathie Callahan