



**BARNSTABLE COUNTY DEPARTMENT OF HUMAN SERVICES
BARNSTABLE COUNTY HEALTH & HUMAN SERVICES ADVISORY COUNCIL**

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**Barnstable County Health and Human Services Advisory Council
Thursday, January 25, 2018, 9:00 –11:00AM
Harborview Conference Room, Barnstable County Complex**

Barnstable County Human Services
Barnstable County Commissioners Appointed Representative:
Barnstable County Human Rights Commission:
Barnstable County Regional Substance Abuse Council:
Behavioral Health Provider Coalition of Cape & Islands:
Cape & Islands District Attorney's Office:
Cape & Islands Health Agents Coalition:
Cape & Islands Maternal Depression Task Force:
Cape & Islands Regional Domestic Violence Council:
Cape & Islands Regional Network on Homelessness:
Cape & Islands Suicide Prevention Coalition:
Cape & Martha's Vineyard Community Health Center Network:
Cape Cod Child Development:
Cape Cod Family Resource Center of Family Continuity:
Cape Cod Grant Makers Collaborative:
Cape Cod Healthcare Community Benefits:
Cape Cod Hunger Network:
Cape Cod Neighborhood Support Coalition:
Children's Cove:
Community Action Committee of Cape & Islands:
Community Health Network Area (CHNA):
Community Network of Cape Cod:
Councils on Aging Serving Together (COAST):
Disability Network:
Elder Services of Cape & Islands:
South Coastal Counties Legal Services:
Tri-County HIV/AIDS & Hepatitis C Consortium of Cape & Islands:
Upper Cape Health & Human Services:
Wampanoag Tribal Health Center:
YMCA Cape Cod:

In attendance (Members):

Beth Albert (Chair)
Ron Beaty (Rep)
Barbara Burgo (Rep)
Patricia Mitrokostas (Rep)
Diane Ofria (Rep)
Kathy Quatromoni (Rep)
Sean O'Brien (Rep)

Paul Melville (Rep)
Dara Gannon (Rep)
Lisa Guyon (Rep)
Brenda Swain (Rep)
Beverly Costa-Ciavola (Rep)
Kristine Monteiro (Alt)

Madeline Noonan (Rep)
Cathy Taylor (Rep)

Ray Yox (Rep)

Gail Wilson (Rep), Suzie Hauptmann (Alt)

Stacie Peugh (Rep)

Staff: Barnstable County Department of Human Services: Beth Albert, Kathie Callahan, Kim Slade, Tracey Benson, and Martha Taylor.

Elected Officials: Assembly of Delegates: Ø County Commissioners: Ron Beaty

Guests: Katie Riconda – ASGCC, Kelly Hewitt – CACCI, Deb Martin – DA's office, Beth Bowman – C&I United Way, Reneelynn Proctor – South Bay Community Svcs., Bill Litterer – Cape Cod Healthcare ACO, Gemma Jones – Cape Cod Healthcare ACO, Susan Harrington – Cape Cod Healthcare ACO, Eddie Murphy - ESCCI

Unable to attend:

- **Welcome/Introductions:** Beth Albert, Dept. of Human Services facilitated the meeting and welcomed the group. Introductions were made by individuals.

- **Business:**
 - **Approval of October 26, 2017 minutes:** **Paul Melville** motioned, seconded by **Brenda Swain** to approve the October 26, 2017 minutes as written. Ron Beaty requested that he be added to the membership list as the appointed representative from the Barnstable County Commissioners. Unanimously approved.

- **Department Updates:**
 - **Program & Staff Reports:**
 - **Tracey Benson** – Regional SHINE Program Manager: The SHINE program just completed Medicare Open Enrollment which was October 15 - December 7, 2017. 63 SHINE counselors covered 25 sites including 15 towns and two islands to see clients. The goal is to make sure Medicare beneficiaries are on the most cost-effective health and prescription plan available to them. Tracey and the volunteer counselors saw 3,446 clients during open enrollment for a total of 2,603 hours. Tracey reported that one of the counselors tracked the amount of money she saved beneficiaries just by changing their health or prescription plan. She saw 64 clients in November with a total savings of \$46,896.52, approximately \$732 per client. In Calendar year 2017 SHINE program assisted 7,295 clients.
 - **Martha Taylor** – Continuum of Care Program Manager: The Continuum of Care (CoC) brings approximately \$1.7 million annually from a HUD grant into the region to assist chronically homeless individuals. On January 30-31, the Annual Point in Time count will be conducted to capture a snapshot of the number of sheltered and unsheltered homeless individuals and families. Members of the C&I Regional Network on Homelessness, outreach workers, faith-based organizations, social service organizations and a host of volunteers are trained and organized to go out into the community and conduct face-to-face surveys of people who are homeless. Data is gathered and sent to HUD for their homeless census report.
 - **Vaira Harik** – Senior Project Manager: Vaira reported on the Massachusetts Opioid Abuse Prevention Collaborative (MOAPC) Grant managed by the Department of Human Services. The department published an analysis of opioid deaths in Barnstable County between 2004-14. Vaira has now received data on 2015 & 16 deaths and will incorporate that information into the report also. Analysis of the data showed that a predominantly high number of individuals in the trades and those having less than a high school diploma are at disproportionate risk for substance abuse. Further work is being done to look at this sector of the population and substance abuse risk.
 - Vaira reported on the Prevention and Wellness Trust Fund (PWTF) Grant managed by DHS. This grant, in its 4th year, provides funding for 3 clinical and 2 community partners and focuses on hypertension, diabetes and falls prevention. Work continues to look at low cost ways to manage these conditions. The PWTF grant has brought approximately \$1.5 million to the region each year for the past 4 years.
 - Vaira reported on Healthy Aging Cape Cod. Collaborative work to address the needs of the aging population in our region. A Steering Committee is developing a plan to address immediate needs. The department submitted a grant application to the Tufts Foundation for \$130,000 to fund this work for a 2-year period.

- **Presentation: Cape Cod Health Network's Medicaid ACO – Gemma Jones, Director PHO Clinical Integration, Dr. Bill Litterer, Medical Director and Sue Harrington, Project Manager:** Gemma: Effective March 1, 2018, as part of the Payment and Care Delivery Innovation (PCDI) initiative, MassHealth is introducing new Accountable Care Organization (ACO) health plans to its 1.3 million managed care eligible members. These health plans are designed to emphasize care coordination,

member-centric care and align financial incentives. Efforts will be made to assign current members to an ACO, MCO or PCC plan to keep members with their PCP whenever possible. MassHealth will continue to offer Managed Care Organizations (MCO) and the Primary Care Clinician (PCC) Plan.

An ACO is a provider led health network that holds participating providers financially accountable for both cost and quality of care for members. In an ACO, the primary care physician (PCP) and their team are responsible for working with the member and the ACO's network of providers to help coordinate care and connect the member with available services and supports. Cape Cod Healthcare ACO with Steward Physicians joined this Innovative MassHealth program. There are 22,000 MassHealth members on Cape Cod. Effective June 1, 2018, Community Partners (CPs) will collaboratively work with ACOs and MCOs to provide care coordination to certain members identified by ACOs, MCOs or MassHealth.

- **Presentation: Protective Services Update – Eddie Murphy, Program Manager, Elder Services Cape Cod and Islands:** The Executive Office of Elder Affairs sets the guidelines for this program. Seniors age 60+ and who live in the community, not long-term care facilities are eligible for services. Abuse may come in the form of physical, emotional, caregiver neglect, financial exploitation, and event self-neglect. Elder Services handles approximately 150 intakes per month. Intakes spike at certain times of the year i.e. summer and holiday season. Elder Services Protective Services division has 1 manager, 3 supervisors and 10 caseworkers.

Effective 7/1/17 a statewide 24/7 centralized intake unit (call center) was put into effect. Intakes are completed and returned within 48 hours to the designated Protective Service Agency. An initial screening may also be tagged as an emergency with a 24 hour response required. In general, the initial visit to an elder is unannounced. A Protective Services caseworker will conduct an assessment to determine if abuse, neglect, financial exploitation, or self-neglect has occurred. If confirmed, the caseworker will coordinate the services necessary to alleviate the harm. Services may include referrals for medical care, in-home assistance, or legal resources. Certain situations may require police or district attorney intervention as well. Services may only be provided in accordance with the elder's wishes unless the elder lacks the capacity to consent. An elder has the option to refuse to participate in any investigation. To report Elder Abuse call the 24/7 Elder Abuse line at 1-800-922-2275.

- **Advisory Council Representative Updates:**
 - **Beverly Costa-Ciavola:** Cape Cod Neighborhood Support Coalition has an opening for a Family Support Specialist.
 - **Stacie Peugh – YMCA:** Now offers a before and after school program in Falmouth. After a needs assessment was conducted, the YMCA is moving forward with bring the "Y" to the Upper Cape.
 - **Susie Hauptmann – Falmouth Human Services:** The Town of Falmouth will be releasing 2 RFP's around mental health and substance abuse. There is concern around the impact of the closing of the MSPCC and its effect on children and families in need of mental health and psychiatry services.
 - **Gail Wilson – Mashpee Human Services:** The Mashpee Substance Use Task Force will hold its next Drop-in nights on February 6th at the Community Health Center of Cape Cod.
- **Adjournment:** Meeting adjourned at 10:45 AM

***NEXT QUARTERLY MEETING: April 26, 2018
Harborview Conference Room, Barnstable County Complex***

Respectfully submitted: Kathie Callahan