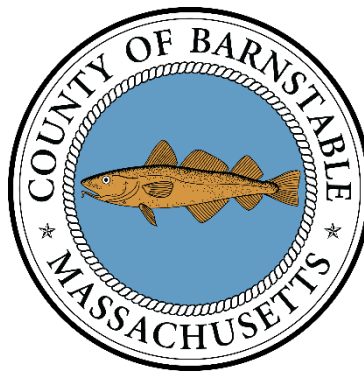


BARNSTABLE COUNTY DEPARTMENT OF HUMAN SERVICES PLAN

January 2019– December 2020



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Mission of the Department of Human Services

The Department's mission is to:

1. Plan, develop, and implement programs which enhance the overall delivery of human services in Barnstable County and,
2. Promote the health and social well-being of County residents through regional efforts that improve coordination of services.

The Department has a record of organizing regional approaches that promote health and wellness for underserved populations by mobilizing a community response to needs identified through data collection, analysis, and evaluation.

Primary Role

The Department's primary roles are to:

- Plan
- Convene
- Educate

Guiding Principles

The following principles and strategies guide the Department's work:

- Focus on policy, systems and community change rather than on individual behavior
- Integrated approach to prevent topical and systems silos
- Asset focused approach building on strengths while addressing needs
- County-wide approach with attention to underserved areas
- Action is based on qualitative and quantitative data and evidence based practices

Health and Human Services Advisory Council

In 2003 the Barnstable County Commissioners adopted Ordinance 03-19 which established the Health and Human Services Advisory Council. The Advisory Council, in conjunction with the Department of Human Services, is responsible for providing advice to the Barnstable County Commissioners and Assembly of Delegates concerning the human service needs of the residents of Barnstable County. A major purpose of the Advisory Council is to assist in the development of a Health and Human Services Plan which identifies issues for action by County government.

Healthy Connected Cape Cod

Healthy Connected Cape Cod is the conceptual framework that ties together the work of the Department. The principal aim is undertaking regional approaches to plan and implement activities that promote health and well-being for County residents by engaging residents, health and human service organizations, coalitions and networks throughout Cape Cod

The following diagram highlights the major health and human service focus areas for the Department:



FOCUS AREAS AND OUTLINE OF MAJOR RESPONSIBILITES

1.0 Focus Area: Public Health Planning and Surveillance

Aim: To coordinate and support regional efforts that improve health outcomes for county residents. Major responsibilities include:

- 1.1 Acquire, interpret, and monitor relevant health, housing, socio-economic data for Barnstable County.
- 1.2 Disseminate relevant data and information to community-based organizations, elected officials, towns and county residents via presentations, publications, on- line resources, and social media.
- 1.3 Provide leadership and technical assistance to a wide range of health and human services committees, coalitions, and groups.
- 1.4 Foster and support interdepartmental collaboration.
- 1.5 Convene Barnstable County Health and Human Services Advisory Council.

2.0 Focus Area: Housing and Homelessness

Aim: To coordinate the Regional Network to Address Homelessness and administer grant funded programs of regional impact.

2.1 Regional Network to Address Homelessness:

Major Responsibilities:

- Convene Regional Network
- Provide staff support to Regional Network
- Provide leadership, planning, priority setting and implementation of practices and policies adopted by the Regional Network Policy Board

2.2 HUD Continuum of Care

Major Responsibilities:

- Administer Annual HUD CoC Collaborative Grant Application
- Administer Planning Grant
- Administer Coordinated Entry System
- Administer Homeless Management Information System (HMIS)

- Coordinate Annual Homeless Point in Time Count
- CoC Grantee Monitoring
- Coordinate with HOME and CDBG Grantees on submission of Consolidated and Annual Plan to HUD

2.3 HOME Investment Partnership Program

Major Responsibilities:

- Administer HOME grant from U.S. Department of Housing and Urban Development
- Convene Barnstable County Home Consortium
- Administer Regional Down Payment Closing Cost Program
- Administer Monitoring Program for HOME funded projects
- Conduct Environmental Reviews
- Commit HOME funds for eligible projects
- Submit Consolidated Plan and Annual Plans to HUD

2.4 Homeless Youth Services Grant

Major Responsibilities:

- Administer EOHHS grant funds to increase capacity of subgrantees/community-based organizations serving homeless youth and young adults
- Undertake county-wide homeless youth needs assessment
- Develop and implement recommendations for preventing and reducing homelessness among youth and young adults

3.0 Focus Area: Behavioral Health and Substance Use

Aim: To support regional behavioral health initiatives by providing leadership, data analysis, technical assistance, strategic planning, and resources.

3.1 Barnstable County Health and Human Services Directory

- Maintain and update on-line resource directory of health and human services
- Provide community education and publicize resources

3.2 Regional Substance Use Council (RSAC)

Major Responsibilities:

- Convene and staff the Regional Substance Use Council and its workgroups

- Coordinate across the region in order to be better aligned and prepared for grants and funding opportunities
- Identify gaps and disparities in the service system
- Maximize interagency collaboration
- Maintain regional data
- Administer DPH/BSAS MOAPC and SAPC grants
- Create and promote “My Choice Matters” public education campaign

4.0 Focus Area: Aging and Disability

Aim: To support regional efforts that improve coordination of services and address unmet needs of Barnstable County’s older adults and people with disabilities.

4.1 Serving the Health Insurance Needs of Everyone (SHINE)

Major Responsibilities:

- Administer SHINE grant from the EOEA
- Operate Regional SHINE Office
- Provide staff and administrative support for Regional SHINE program
- Implement outreach and marketing plan, specifically targeting underserved populations
- Monitor and analyze client contact and utilization reports generated by State Health Insurance Program
- Secure private funds to support additional program staff
- Recruit, train and manage + 60 SHINE volunteers

4.2 Healthy Aging Cape Cod - Age and Dementia Friendly Planning

Major Responsibilities:

- Convene Healthy Aging Cape Cod Steering Committee
- Administer Tufts Health Plan Foundation Grant
- Work with 15 towns to develop an Age and Dementia Action Plans
- Conduct 15-town aging and caregiving-focused needs and resource assessment.

5.0 Additional Department of Human Services Priorities for 2019/2020

- 1.0 Secure dedicated funding for leasing Regional SHINE office
- 2.0 Evaluate forthcoming opportunities to apply for funding under PWTF 2.0.
- 3.0 Secure grants to support increased planning and services to persons in recovery.
- 4.0 Secure grants to support increased services to youth (0-17 and 18-24) at risk of
Serious Emotional Disturbance (SED) and Substance Use Disorder (SUD).
- 5.0 Evaluate the efficacy of the Department's On-Line Resource Directory