



**BARNSTABLE COUNTY  
DEPARTMENT OF HUMAN SERVICES**

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**For Immediate Release**

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## **Unemployment Insurance During the Coronavirus Outbreak**

**Barnstable, Massachusetts, March 20, 2020** – The Barnstable County Department of Human Services, in service to the Barnstable County Incident Command COVID-19 response, wishes to bring to the public's attention the following information for workers who are out of work or losing hours due to COVID-19.

For Workers Out of Work or Losing Hours Due to COVID-19:

If someone is out of work or has had a reduction in hours for any reason related to COVID-19, they should apply for unemployment compensation (UC) (unless they are getting paid sick leave from their employer).

Claimants are eligible in any of these situations:

- The business has shut down
- Their hours have been reduced significantly
- They have been told to stay home
- They must stay out to care for a child or other family member

Apply through UI Online: <https://uionline.detma.org/Claimant/Core/Login.ASPX>

If people can't use UI Online because of language, special needs, disability, etc., there is a form to set up a callback from the Massachusetts Department of Unemployment Assistance (DUA): <https://www.mass.gov/forms/covid-19-department-of-unemployment-assistance-contact-request>

It is highly recommended that these contacts with the DUA be made online using the links provided. Only as a last resort the public may call the DUA, as follows:

When calling the TeleClaim Center at (877) 626-6800, please follow the call schedule below:

If the last digit of your Social Security Number is:	Assigned Day to Call TeleClaim is:
0,1	Monday
2,3	Tuesday
4,5,6	Wednesday
7,8,9	Thursday
Any last digit	Friday

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*About the Barnstable County Department of Human Services: The Mission of the Department of Human Services is to plan, develop, and implement programs which enhance the overall delivery of human services in Barnstable County and promote the health and social well-being of County residents through regional efforts that improve coordination of services. Visit [www.bchumanservices.net](http://www.bchumanservices.net)*